

Public Document Pack

MEETING:	South Area Council
DATE:	Friday, 22 April 2016
TIME:	10.00 am
VENUE:	Meeting Room, The Hoyland Centre

AGENDA

- 1 Declarations of Pecuniary and Non-Pecuniary Interests
- 2 Private Sector Housing Management and Enforcement - Presentation

Minutes and Notes

- 3 Minutes of the Meeting of South Area Council held on 19th February, 2016
(Sac.22.04.2016/3) *(Pages 3 - 8)*
- 4 Minutes of the Special Meeting of South Area Council held on 24th March, 2016
(Sac.22.04.2016/4) *(Pages 9 - 10)*
- 5 Notes of the following Ward Alliances (Sac.22.04.2016/5) *(Pages 11 - 18)*
Hoyland Milton and Rockingham – held on 7th March, 2016
Darfield – held on 15th March, 2016
Wombwell – held on 17th March, 2016 (to follow)

Items for Information

- 6 Presentation from Hoyland Milton and Rockingham Ward Alliance

Performance

- 7 Report on the Use of Devolved Ward Budgets and Ward Alliance Funds
(Sac.22.04.2016/7) *(Pages 19 - 24)*
- 8 Performance Report (Sac.22.04.2016/8) *(Pages 25 - 50)*

Items for Decision

- 9 Review of the South Area Council Community Magazine (Sac.22.04.2016/9)
(Pages 51 - 76)
- 10 South Area Council Future Commissions (Sac.22.04.2016/10) *(Pages 77 - 108)*

To: Chair and Members of South Area Council:-

Councillors Stowe (Chair), Andrews BEM, Coates, Dures, Franklin, Frost, Lamb, Markham, Morgan, Saunders, Shepherd and R. Wraith

Area Council Support Officers:

Michael Potter, South Area Council Senior Management Link Officer
Kate Faulkes, South Area Council Manager

Peter Mirfin, Council Governance Officer
Phil Hollingsworth, Lead Locality Officer

Please contact Peter Mirfin on 01226 773147 or email governance@barnsley.gov.uk

Thursday, 14 April 2016



MEETING:	South Area Council
DATE:	Friday, 19 February 2016
TIME:	10.00 am
VENUE:	Meeting Room, Wombwell Library

MINUTES

Present Councillors Stowe (Chair), Andrews BEM, Coates, Dures, Franklin, Frost, Lamb, Morgan, Saunders, Shepherd and R. Wraith.

36 Declarations of Pecuniary and Non-Pecuniary Interests

Councillors Franklin, Lamb and Shepherd declared non-pecuniary interests in Minute nos 41, 42 and 44 in respect of their positions as directors of Forge Community Partnership.

37 One Stop Shop Presentation

The meeting welcomed David Andy, Zoe Ellis-Georgiou and Phil Beer to the meeting to deliver a presentation on the work of the 'One Stop Shop' project.

Members noted the aim of the project, how it was funded, and how the project had been designed. The presentation then explored some of the achievements made since its inception.

From June, 2014 to January, 2016 the project had engaged with 1,425 clients. The top three areas for which the clients sought assistance were for benefits, debt and legal advice. Members heard how over £1m of debt had been managed and 36 cases of homelessness had been averted. Over £1.1m of additional benefit had been gained, and it was noted that this equated to £16 benefit gained for every £1 invested.

The meeting heard how this figure grew to £28.81 per £1 invested when considering a wider social return on investment.

The high levels of satisfaction felt by clients was noted, as was the proportion of clients feeling 'much better' after using the service. Members noted the breakdown of clients, acknowledging that 39% were in work at least 16 hours per week, 19% were retirees, and only 10% were unemployed.

Members were presented with some case studies, giving details of a number of clients helped, and the difference this had made to their lives.

The meeting discussed the success of the project, stressing the significance of the sessions being held in the evening, of using local venues, and of joint working.

With regards to joint working, the meeting noted the link between reducing debt and improving health, particularly mental health, and discussed how projects such as this could link to more social prescribing by GPs.

RESOLVED that the contents of the presentation be noted, and that the presenters be thanked for their work on the commission.

38 Minutes of the Meeting of South Area Council held on 18th December, 2015 (Sac.19.02.2016/2)

The meeting considered the minutes of South Area Council held on 18th December, 2015.

RESOLVED that the minutes of the South Area Council held on 18th December, 2015 be approved as a true and correct record.

39 Notes of the following Ward Alliances (Sac.19.02.2016/3)

The meeting received the notes from the following Ward Alliances:- Hoyland Milton and Rockingham held on 18th January, 2016; Wombwell held on 12th January, 2016; and Darfield Ward Alliance held on 21st January, 2016.

RESOLVED that the notes from the Ward Alliances be received.

40 Report on the Use of Devolved Ward Budgets and Ward Alliance Funds (Sac.19.02.2016/5)

Members received the report which provided details of the latest expenditure from the Devolved Ward Budgets and Ward Alliance Funds.

The meeting noted that any of the Devolved Ward Budget remaining unallocated at the end of the financial year could not be carried forward. It was noted that a significant number of applications were currently being processed for this and also the Ward Alliance Fund.

RESOLVED that the report on the use of Devolved Ward Budgets and Ward Alliance Funds be received.

41 South Area Council Performance Report (Sac.19.02.2016/6)

The Area Council Manager introduced the item. Members noted the current status of commissioned services in the introductory pages of the report, which included recommissioning dates where relevant. Members noted that the Youth Asset Mapping due to take place in February and March, 2016, would help to identify future areas for investment.

Members considered the Overview of Performance, and noted the up to date figures. It was acknowledged that the figure for 'Number of targeted dog fouling and littering operations completed' should read 165, an additional 29 from the previous report, rather than a total of 29.

Members heard how figures in the report relating to 'Access to Local Information & Advice' remained the same, as a quarterly monitoring report had not been due since the last meeting of the Area Council.

Attention was drawn to the number of case studies circulated which helped to show the human impact of the projects commissioned.

RESOLVED that the report on the performance of contracted services be noted.

42 South Area Council update on Recommissioning of Existing Commissioned Projects during 2016/17 (Sac.19.02.2016/7)

The Area Council Manager introduced the item, providing an update on recommissioned projects.

With regards to the Environmental Enforcement commission, Members noted that two providers had been interviewed and Kingdom Security had been the preferred candidate. It was noted that the original contract would come to an end on 31st March, 2016, and the new contract would start on 1st April, 2016, providing a seamless transition.

The One Stop Shop contract had been extended until 31st March, 2017 by way of a waiver to contract procedure rules. It was suggested that the future of the project should be discussed in the Autumn, in order to make decisions significantly in advance of this date.

With regards to the Tidy Team, it had previously been thought that this contract could be extended until 31st March, 2017 by the use of a waiver to contract procedure rules. However, advice from Procurement suggested the value of the contract was too high and that this ought to go out to formal procurement. It was therefore agreed to hold a special meeting of the Area Council to consider revised commissioning documentation, with a view to approving this in order to go out to tender as soon as possible after. Members were concerned that, in the event of any unforeseen circumstances, there could be a gap in service. It was therefore agreed that the Area Manager discusses the possibility of any provision to bridge the contracts if necessary.

Members heard how four potential providers were interviewed for the Summer Holiday Internship commission, and C+K Careers had been successful. It was noted that a pre-contract meeting had been held. Members heard how the first contract with C+K Careers was still ongoing, as students were monitored to establish their first destination after leaving school. Therefore, both contracts would be managed simultaneously.

The meeting discussed the Community Magazine, including areas where delivery had been missed. It was noted that delivery in Birdwell would take place shortly, and Members were encouraged to make the Area Manager aware of any other areas where delivery may have been overlooked.

RESOLVED:-

(i) that the progress made towards recommissioning of existing projects be noted;
(ii) that a special meeting of the Area Council is held on 24th March, 2016 at 1pm to consider the specification of requirements for the revised Tidy Team procurement, with a view to approving this in order allow officers to commence the tendering process.

43 South Area Council update on Future Commissions for 2015/16 and 2016/17 and possible use of existing Area Council Underspend (Sac.19.02.2016/8)

The Area Council Manager introduced the item, by firstly providing an update on areas of expenditure approved at the previous meeting.

With regards to the Youth Asset Mapping it was noted that an online survey had been proposed, which would provide additional evidence. It was therefore suggested that a headline report of the findings would be presented to the next meeting of the Area Council, with the full report in June, 2016.

Members discussed the Health Asset Mapping Conference, and it was noted that this was likely to take place in May or June, 2016.

The meeting heard how the courses to be delivered by South Yorkshire Fire and Rescue Service are in the process of being arranged and discussions had taken place with various agencies in order to identify individuals most likely to benefit.

Members noted that the support pack for veterans would be progressed in conjunction with South West Yorkshire Partnership NHS Foundation Trust, and with York University, but was unlikely to require any funding from the Area Council.

The meeting considered the amount of finance remaining unallocated for 2016/17, £166,090.57 noting that the provision of finance after March 2017 was unclear.

Members noted the current levels of Ward Alliance Fund finance remaining unallocated, taking into account applications under consideration. It was noted that each Ward Alliance had under £10,000 per ward remaining. Members discussed the potential to devolve up to £20,000 per ward from the Area Council budget to the Ward Alliance Fund, 50% of which had to be matched with volunteer time, external income or in-kind resources.

Members noted that the outcome of the Youth Mapping exercise may require some resources, and that the Area Council had not allocated much finance to the priority to Improve the Local Economy. With this in mind, it was agreed at this time to only devolve £10,000 per ward to the Ward Alliance Fund.

The meeting discussed the use of unallocated Area Council finance. It was agreed to reserve a significant proportion of the South Area Council meeting scheduled to be held on 22nd April, 2016 to discuss this in depth.

RESOLVED that

- (i) the progress of projects under development as outlined in the report be noted;
- (ii) an additional £10,000 per ward be devolved to the Ward Alliance Funds, to be allocated as set out in the report;
- (iii) that a significant proportion of the South Area Council meeting on the 22nd April, 2016 is dedicated to discussing future Area Council Commissions.

44 Social Return on Investment (Sac.19.02.2016/9)

The Area Council Manager introduced the item. The meeting heard how the Social Return On Investment methodology not only captured any financial returns due to Area Council investment, but also the wider impact.

Members noted how the methodology used financial proxies to place a value on social outcomes, each proxy being supported by a body of research. In addition the calculation took account other issues such as 'leakage' – the extent to which others benefitted who were outside the original scope of the project, and 'deadweight' – the proportion of the improvement seen which would have naturally occurred without any intervention.

The meeting heard how consultants had worked with the Communities and Area Governance Team to analyse one project from each Area Council, with the One Stop Shop being considered for the South Area. It was noted that Area Council Managers also received training in order for them to be able to calculate the Social Return On Investments of other commissions in the future.

Members discussed using the methodology to show the impact of investments made by the Area Council, and it was suggested that each of the Area Council commissions be analysed.

Various options for taking this forward were discussed. These included convening a working group to assist the Area Council Manager in analysing the remaining projects, or extending the hours of part time staff on the Area Team to undertake the work.

The prevailing opinion was that some finance be allocated to engaging a specialist consultant to facilitate a workshop for the wider Area Team and Members of the Area Council to learn more about the methodology, using Area Council commissions as working examples.

RESOLVED:-

- (i) that the report be received and its content noted;
- (ii) that more detailed proposals and associated costings for a facilitated workshop on Social Return on Investment Workshop be submitted to a future meeting of the Area Council.

Chair

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MEETING:	South Area Council
DATE:	Thursday, 24 March 2016
TIME:	1.00 pm
VENUE:	Meeting Room, The Hoyland Centre

MINUTES

Present Councillors Stowe (Chair), Coates, Franklin, Frost, Lamb and Saunders

45 Declarations of Pecuniary and Non-Pecuniary Interests

Councillors Franklin and Lamb declared a non-pecuniary interest in Item 46 as members of the Forge Community Partnership, which was currently delivering the Tidy Team contract.

46 Tidy Team Commissioning (Sac.24.03.2016/2)

The Area Manager presented a report setting out the draft tender specification and procurement strategy for the recommissioning of the Tidy Team contract, which was due to expire in August 2016. The meeting noted that the specification remained largely the same, except for the proposed changes set out in Section 4.2 of the report, taking account of experience over the 2 years of the existing contract. In particular, this established a target for the number of litter picks to be undertaken as 500 and a requirement that at least 30% of reactive work was done with the engagement of volunteers, particularly with the schools and local businesses. The specification also emphasised the need for joint working with environmental enforcement teams and the creation of new community groups, where possible.

RESOLVED:-

- (i) that the draft tender specification for the Tidy Team contract, set out in Appendix A to the report now submitted, be approved to enable the South Area Council Manager to start the process of commissioning a provider to deliver the programme from 1st August, 2016;
- (ii) that the procurement strategy, set out at Appendix B to the report now submitted and outlining the process for procurement of the contract, be approved;
- (iii) that the maximum contract price detailed at Section 4 of the report and amounting to £195,750 per annum be approved; and
- (iv) that Councillor Stowe, as Chair of the South Area Council, be appointed to sit on the evaluation panel for the Tidy Team procurement.

Chair

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Hoyland Milton & Rockingham Joint Ward Alliance
Notes of meeting held Monday 7th March 2016
The Hoyland Centre

Present:	Cllr. Chris Lamb	Rockingham Ward (Chair)
	Cllr. Tim Shepherd	Hoyland Milton Ward
	Cllr. Robin Franklin	Hoyland Milton Ward
	Janet Cartwright	Friends of Elsecar Park
	Revd. Alison Earl	Vicar – Holy Trinity Elsecar & St. Marys Worsbrough
	Patricia Gregory	Walderslade Surgery
	Andy Hodgkinson	ToCH
	John Lang	Work Club
	Neil Spencer	Forge Community Partnership
	Ian Warhurst	Hemingfield Action Group
	Dawn Grayton	BMBC South Area Team
	Joan Whittaker	Alliance Secretary
Apologies:	Cllr. Emma Dures	Rockingham Ward
	Cllr. Mick Stowe	Hoyland Milton Ward
	Anne Sanderson	Neighbourhood Watch
	Dave Graham	Berneslai Homes
	Phil Anderson	Tesco
	Danielle Gill	Tesco
	June Walker	Barnsley Federation of Tenants & Residents

Cllr. Chris Lamb chaired the meeting.

The Chair welcomed Sadie Youell who is at present studying at Hallam University and who is attending this meeting to see how local processes work, i.e. democracy and community engagement in action.

1. Notes from Ward Alliance Meeting held on 18th January, 2016

The notes were accepted as a true record of the proceedings.

2. Tidy Team

Neil would like to say that it is business as usual and in many ways it is. Some of you may have seen the article in The Chronicle that suggested it was failing on some aspects and yet it is a fair comment to say that there are two targets that are lower than we would like them to be but not by enough to create any worry. In response to that we have remodelled one of the working remits so that they have a specific target for more community engagement and more engagement with local business, because they are the two points that are slightly below target. Overall, three weeks in it has some emergent successes already which we are pleased about, so it has been well worthwhile and the team continue to be, in my opinion, over zealous in their approach to seeing things that need doing and getting their sleeves rolled up and doing it. If you have anything at all that you would like some assistance with, please don't hesitate to get in touch.

Cllr. Lamb stated that two or three weeks ago, the team did blitz the area around Shortwood Business Park and efforts were made to engage local businesses in clearing up their own muck (only their own) and he regrets to say that there were only two offers of assistance from local

businesses, neither of which materialised. Something must be done with our business neighbours in reminding them of their responsibility in keeping their own business areas clean.

Janet Cartwright thanked the Tidy Team for their assistance, particularly in the planting of 100 trees in Elsecar Park. Neil said the team members thoroughly enjoyed the opportunity to work with members of the community.

3. Results of Consultation Exercise

Dawn explained that the chart showed results from galas attended last summer and when we attend such events we consult with the public to find out which of our priorities are most important to them. The question was asked if the meeting still wanted to keep the priorities as they are and if not what should they be replaced with. Cllr Lamb suggested that we might write to our constituency MP asking him to raise the issue relating to benefit sanctions but realistically as a community group there is nothing more we can do.

4. Promotion of Ward Alliance Funding

Cllr Shepherd raised a question on the inclusion of the devolved ward budget, primarily as to whether it should be on the agenda as it relates to finances which are usually discussed with Council officers. After discussion amongst elected members it was agreed that this could be included in future, but only for information and not as a subject for debate.

5. Ongoing Projects

❖ Winter Warmer Packs

All 500 packs have been distributed and Dawn has received some great comments from recipients. Obviously this has stopped now so we need to be looking at something to move on with. It was agreed at the last Area Council Meeting that two representatives from the Ward Alliance would give a presentation at the next Area Council Meeting relating to the Winter Warmer Packs and Dawn does have a presentation that she is quite willing to pass on to whoever will be attending the Area Council. It was agreed that Andy Hodgkinson and Neil Spencer would represent Ward Alliance members. Joan drew to the attention of the members a rather nice footnote that contradicted the feeling that greed might be the prime mover on the part of some recipients. She shared that her 87 year old mother-in-law who lives in a terraced house, without central heating, on Sheffield Road, received one. A pack was also given to one of her neighbours on the same road. Both these ladies asked how much do they owe - they are not used to getting freebies. Cllr Lamb said that as these ladies were prepared to pay, then obviously the contents had some use.

One thing that did come out of this exercise was the number of people who commented that the delivery person was the first to knock at their door in a couple of weeks. Dawn suggested that perhaps our next project should be something that could combat social isolation. This suggestion was warmly welcomed.

❖ Battle of the Somme Centenary

There has been considerable discussion about this in previous meetings and essentially it came down as to whether we would be contributing only to find that children from our area would not be part of the celebrations on the day. Cllr Lamb spoke to Cllr Hayward who has been heading this up on behalf of the authority. Cllr Hayward gave more than enough reassurance that actually there will be children from all of the schools in the borough who are participating. Agreed to contribute.

❖ Arts for Health

There has been previous discussion and Neil recapped by saying that at our last meeting we heard that funding for the staff member was tenuous and it will come to an end. Unfortunately there is no capacity in the individuals who have been coming together in that social group to continue it. The application is, therefore, to be withdrawn.

6 New Projects

Councillor Stowe had sent his votes by email.

Toc H

Andy declared an interest. Basically it is a first aid training event showing members of the local community how to use a defibrillator.

It fits in with a number of the priorities of this Ward Alliance and it fits particularly into the public health element. Approved and to come out of the public health budget.

Platts Common Bingo Club

This is for a grant totalling £200. Accepted

Jump PTFA

This is an application to run sessions highlighting the importance of healthy eating. The request is for a total of £2,500. Cllr Shepherd said that he could see no evidence of a contribution from the school. Dawn said the school reports they have no funds available having just funded a singing event. Cllr Franklin said that whilst he takes this on board, he is of the opinion that we are not here to double fund the school budget. Cllr Shepherd said that he can understand the PTFA being short of funds but not the school. Alison reported that at present there is absolutely no flexibility in school budgets. The question was asked as to who was being targeted and the response was that in the first instance it was parents and then children who attend the school. Janet drew the attention of the meeting to the fact that there were two applications, one from Jump and one from Greenfield. If other schools put in similar applications, then it could clear out public health funding.

Friends of Greenfields

Cllr Lamb said that he would have liked to have seen some kind of contribution from the school in staffing involvement. Dawn was asked to contact the schools.

Dream Team

Cllr Franklin said that he had deep reservations in that the area of land has already had the posts removed and now they are wanting to put back that which was taken out. Clarification is required as to why they need extra money, i.e. £4,000 over and above the £10,000 they are receiving from the National Lottery.

Janet thinks they should put in further applications re planting and Anderson Shelter.

Felt that we need further details and each individual part of the project should be funded separately. Application deferred - Dawn to contact applicant.

Elsecar Heritage Railway

Alison Earl declared an interest and left the meeting. Recommended to approve.

Barnsley Little Stars

Support group for families with special needs children. Application approved.

Elsecar Park Summer Concerts

Self explanatory - application approved

6. Any Other Business

Kier

Joan said that just before the last meeting she asked all elected members if they would have any objections to Kier being put forward for membership of the Ward Alliance. After lengthy discussion It was agreed that Joan and Cllr Lamb would make an appointment to see Pat Mollart and discuss.

Birdwell Action Group

Agreed to invite

Date of next meeting

Tuesday 12 April 2016 at Hoyland Library

Darfield Ward Alliance
Notes of meeting held Thursday 17th March 2016 @ 5.00pm
At Darfield Community Centre

Present: Cllr Pauline Markham, Tanya Dickinson (Community Development Officer), David Hildred, Cllr Dorothy Coates, Margaret Barlow, Michael Fenna, Brian Moore, Cllr Caroline Saunders, Colin Ward, Barbara Tindle (Secretary)

In Attendance: Cllr. Mick Stowe (South Area Council) and Dan Wildsmith (Let's Grow)

1. Introductions and apologies

Pauline welcomed Cllr Mick Stowe (South Area Council) and apologies received from Geoff Hutchinson

2. Minutes of last meeting and matters arising

Minutes were agreed. David asked if there was any news regarding the Resilience meeting. Tanya explained that this work has fallen behind schedule but will be prioritised for April.

3. Ward Alliance Fund

An up-to-date Ward Alliance Fund Balance Sheet was viewed by members. This year's allocation of Ward Alliance Funding is now fully allocated. Any applications agreed at tonight's meeting will be taken from 2016/17.

Applications

Darfield Cricket Club £2931.20

Tanya gave a brief outline regarding the application but queries were raised from the Alliance regarding how many trees were being cut back, the cost, the wording on the banner and what plans would be put in place when the trees re-grow. It was agreed a site visit would be necessary and the application be deferred until a later date. Colin to arrange a site visit.

Action: Colin, Pauline, Margaret, Dorothy

Healthy Active Lifestyles - Upperwood Academy £2,500.00

Pauline declared an interest.

Tanya gave a brief outline regarding the application but queries from the Alliance regarding the cost of the project were raised and found to be excessive. The Alliance was also concerned over setting a precedence for other schools looking to hold the same sessions. The WAF is a small fund which will be unable to cope with such a demand. The Alliance agreed to fund £420 for the Cook & Eat sessions only.

Friends of Darfield Library £410.00

Pauline gave a brief outline of the application and after discussion it was agreed to fund the project in full.

Houghton Main Welfare Sports & Social Club £1276.80

Colin declared an interest. After a discussion regarding maintaining equipment in general the Alliance agreed to fund the project in full. The need for regular maintenance on pieces of equipment being used by community groups across the Darfield ward was discussed. It was suggested that a small working group be established to explore this issue and the links it has to insurance.

4. Training and Development

Tanya circulated a timetable for all Alliance members to sign so that individual meetings can be arranged for a one-to-one meeting to go through the new handbook.

5. Area Council Update

To help reinforce the link between the Area Council and the Ward Alliance it has been agreed that Cllr Mick Stowe (Chair of the Area Council) attends an Alliance meeting once a quarter to share information.

Cllr Stowe informed the meeting that Barnsley had been short listed for Council of the Year and although they didn't win they had come in the top 5 in the country. He then went on to thank the Alliance for their excellent work, not just Darfield but all the Ward Alliances, on their achievements so far. Area Council Projects that have been successful and continue to be are:

The One Stop Shop – giving help and guidance to local people

Enforcement Officers – imposing fixed penalties for indiscriminate parking, dog fouling and litter. Money earned via the penalties goes back to the South Area Council

Tidy Team playing an important role within each village and keeping it tidy

Internships for local school children near leaving age was successful last year and will continue again this summer.

Not so successful was the take up of free training for local businesses following a survey carried out with them last year. Subsequently, this training was offered out to the wider community.

Moving forward into the new financial year the aim of the Ward Alliances is to consult widely in all areas, prioritize what each area needs, to reinforce links and introduce new initiatives and where best money would be spent.

Pauline thanked Mick for attending the meeting.

6. **Ward Alliance Project Updates**

Gala – Dorothy explained that it doesn't have to be a Gala just a community event of some kind. Ideas put forward are: Billingley BBQ, Darfield Brass Band & Picnic with rides for younger children. Little Houghton 'walk football' was successful last year Colin to move this forward. **Action:** Caroline, Dorothy, Colin. Lee

Cenotaph – Deferred for a later date

Winter Warmers – Deferred for a later date

Darfield Christmas Tree – Deferred for a later date

Community Notice Boards – Tanya explained that the purchase orders have gone through and that the Alliance needed to now start thinking about how to get them distributed and volunteers recruited to update the boards. **Action:** Dorothy to chase up delivery of the community notice boards with the supplier

Allotment – Dorothy explained to the members that a problem had arisen with regards to releasing monies for the project to get started. She asked the members if the money could be paid straight into the Allotment Society bank account so that they can access monies to pay for work being done as soon as possible. Unfortunately, this would then mean that the Allotment Society will have a VAT bill of £1,512.68 and the members needed to decide if they will agree to pay this out of the new financial year budget. After a discussion the Alliance agreed to fund the additional cost. **Action:** Tanya to draw up a letter for Pauline to sign.

7. **Let's Grow – Dan Wildsmith**

Pauline welcomed Dan to the meeting. Dan handed out a power point presentation booklet which highlighted the successful projects and outcomes through the Let's Grow 2014/2015 and then gave a brief summary on what had been achieved as well as future and ongoing projects. Dan also asked if the Darfield Allotment Project needed any help and advice then he was only too happy to help with the project.

Pauline thanked Dan for attending.

8. **Any other business**

Tanya asked for volunteers to provide feedback on the work of the Ward Alliance at the next South Area Council meeting in June. Pauline, Caroline and Michael agreed to do this. Tanya to speak to community representatives not at tonight's meeting to see if one more volunteer could be recruited.

Action: Tanya, Pauline, Caroline, Michael + 1 other

Tanya wanted to express her thanks to David for stepping in at the last meeting in helping with the Clean for the Queen Tidy day on Friday 4th March 2016.

Pauline asked the members if they would consider that the DWA meetings be set for 4.30 instead of 5 as there is more items on the agenda and the end of the meetings seem to be coming increasingly rushed.

Action: The 4:30pm start time to be trialled for the May meeting. Tanya will speak to both Lee and Kevin regarding this as they may struggle to make meetings at this time due to work commitments.

Tanya to invite the National Citizenship Service for the May meeting and the One Stop Shop advice workers to the July meeting. **Action:** Tanya

Tanya had been contacted by David Parry (former resident of Darfield) who has bought the Flower Shop in Darfield and asked if there was a need for a Community Hub base or Business Development incubator, or local community coffee shop. He would require a rent of £400 pm. The members discussed this but it wasn't something they thought the Alliance could take on. It was suggested that Enterprise Barnsley could be a useful contact for him.

Dorothy raised concerns with the uncleanliness of Darfield streets and asked if we could consider a big Tidy Up Campaign where organisations, volunteers and the Tidy Team could work together and tidy Darfield.

9. **Date of next Meeting –**

Thursday, 19th May 2016 at 4.30 pm at Illsley Road Community Centre

Thursday, 21st July 2016 at 4.30 pm at Illsley Road Community Centre

Pauline thanked everyone for attending and the meeting closed at 7.10 pm

South Area Council (April 2016) Update

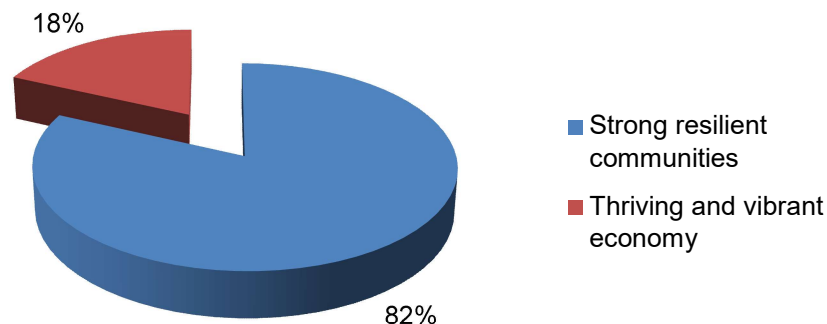
Devolved Ward Budget Overview

The South Area Council has a Devolved Ward Budget grant allocation of £82,394.25 for the 2015-2016 financial year. This allocation, broken down by Ward below, is made up of a £40,000 allocation for 2015-2016, and a carry forward allocation of £42,394.25 from the 2014-2015 financial year.

2015/2016 DEVOLVED WB	Carry Forward 2014-15	2015-16 allocation	Full 2015-16 Allocation
SOUTH	£ 42,394.25	£ 40,000.00	£ 82,394.25
Darfield	£ 19,940.65	£ 10,000.00	£ 29,940.65
Hoyland Milton	£ 4,334.60	£ 10,000.00	£ 14,334.60
Rockingham	£ 4,587.30	£ 10,000.00	£ 14,587.30
Wombwell	£ 13,531.70	£ 10,000.00	£ 23,531.70

To date, the South Area Council has committed £78,483.19 of its £82,394.25 Devolved Ward Budget allocation, with £33,079.80 of this commitment being charged.

2015/2016 DEVOLVED WB	Allocation	Committed spend	Charged spend	Allocation remaining
SOUTH	£ 82,394.25	£ 78,483.19	£ 33,079.80	£ 3,911.06
Darfield	£ 29,940.65	£ 29,287.95	£ 14,960.52	£ 652.70
Hoyland Milton	£ 14,334.60	£ 13,161.02	£ 5,596.10	£ 1,173.58
Rockingham	£ 14,587.30	£ 12,723.60	£ 10,075.18	£ 1,863.70
Wombwell	£ 23,531.70	£ 23,310.62	£ 2,475.00	£ 221.08



Darfield Devolved Ward Budget

The Darfield Ward has allocated £29,287.95 its £29,940.65 Devolved Ward Budget allocation. To date £14,960.52 of this allocation has been charged to the Ward.

Devolved Ward Budget Project	Allocation	Charged spend	Allocation remaining
Station Road Park – Safety surfacing & replacement gate	£ 11,190.00	£11,190.00	£18,750.65
Wall removal works at Garden Street	£ 1,320.52	£1,320.52	£17,430.13
Verge surfacing on Lesmond Crescent	£ 1,425.83		£16,004.30
Friends of Darfield Churchyard – Removal of dead trees	£ 350.00	£350.00	£15,654.30
Height restriction barrier	£ 2,325.00		£13,329.30
Height restriction barrier – Bradberry Balk Lane	£ 1,350.00	£ 1,350.00	£11,979.93
Keep it tidy project	£ 301.60		£11,677.70
Community Safety Project	£ 1,500.00		£10,177.70
Netherwood Quad Bike barrier	£ 350.00	£350.00	£9,827.70
H' Road Marking	£ 260.00		£9,567.70
Darfield Community Allotment Garden		PROJECT CANCELLED	
Cleaning Broomhill Recreation Ground	£ 400.00	£400.00	£9,167.00
Pilot Youth Group	£ 8,515.00		£652.70

Hoyland Milton Devolved Ward Budget

The Hoyland Milton Ward has allocated £13,161.02 of its £14,334.60 Devolved Ward Budget allocation. To date, £5,596.10 of this has been charged to the Ward.

Devolved Ward Budget Project	Allocation	Charged spend	Allocation remaining
Hoyland Public conveniences (3 months)	£1,500.00	£1,500.00	£12,834.60
Owd Martha's Yard Community Garden – Get Involved!	£ 225.00		£12,609.60
Hedge Trimmer	£ 205.20	£ 205.20	£12,404.40
Forge Anvil – Double litter bin	£ 437.00		£11,967.40
Maintenance of Hoyland Public conveniences (Qtrs 2&3)	£ 2,500.00	£ 2,500.00	£9,467.40
Christmas street lights Split with Rockingham	£ 948.82	£ 890.90	£8,518.58
Repair to Hoyland Cenotaph Flag pole	£ 320.00		£8,198.58
Improvements to Play area at Elsecar Park	£ 6,525.00		£1,673.58
Bagley Community Clear-up	£ 500.00	£ 500.00	£1,173.58

Rockingham Devolved Ward Budget

The Rockingham Ward has allocated £12,723.60 of its £14,587.30 Devolved Ward Budget allocation. To date, £10,075.18 of this has been charged to the Ward.

Devolved Ward Budget Project	Allocation	Charged spend	Allocation remaining
Hoyland Public conveniences (3 months)	£ 1,500.00	£1,500.00	£13,087.30
Owd Martha's Yard Community Garden – Get Involved!	£ 225.00		£12,862.30
Saville Court Parking provision	£ 4,684.28	£4,684.28	£8,178.02
Maintenance of Hoyland Public conveniences (Qtrs 2&3)	£ 2,500.00	£2,500.00	£5,678.02
Anvil CIC Tidy Team Christmas	£ 540.00		£5,138.02
Christmas street lights Split with Hoyland Milton	£ 948.82	£890.90	£4,189.20
Birdwell Rec – Activity panels	£ 1825.50		£2,363.70
Bagley Community clear-up	£ 500.00	£500.00	£1,863.70

Wombwell Devolved Ward Budget

The Wombwell Ward has allocated £23,310.62 of its £23,531.70 Devolved Ward Budget allocation. To date, £2,475 of this has been charged to the Ward.

Devolved Ward Budget Project	Allocation	Charged spend	Allocation remaining
x16 Hanging baskets – Wombwell High St	£880.00	£880.00	£22,651.70
CCTV insurance	£151.00		£22,500.70
Replacement dog bin on Gypsy Lane	£275.00	£275.00	£22,225.70
QDOS – Anti-smoking workshop	£900.00	£900.00	£21,325.70
Autumn Winter Community Events	£680.00		£20,645.70
High Street Christmas Lights	£2,072.11		£18,573.59
Special Christmas Market	£3,450.00		£15,123.59
High Street memorials planting	£183.00		£17,940.59
Christmas market lights	£2,500.00		£12,440.59
Brickwork repairs to Wombwell Pavilion	£504.00	£420.00	£11,936.59
Hanging baskets	£1,490.00		£10,446.59
x2 replacement litter bins – High Street at Busstop and Dinos Pizza	£687.98		£9,758.61
Movement of fencing at Wombwell High Street	£3,600.00		£6,158.61
Community noticeboard	£807.00		£5,351.61
Replacement dog bin (Pit Lane) & litter bin (Hough Lane)	£588.86		£4,762.75
War memorial cleaning	£541.67		£4,221.08
Wombwell High Street Christmas Lights	£4,000.00		£221.08

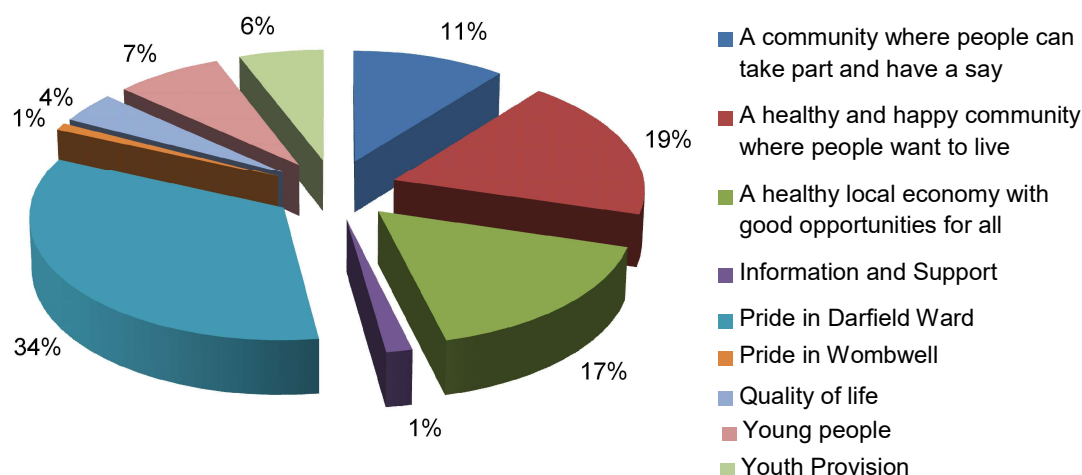
Ward Alliance Fund Budget Overview (Includes Public Health Funds)

The South Area Council's Ward Alliances has a Ward Alliance grant allocation of £99,234.93 for the 2015-2016 financial year.

This allocation, broken down by Ward below, is made up of a £40,000 allocation for 2015-2016, and carry forward allocation of £59,234.93 from the 2014-2015 financial year.

2015/2016 WARD ALLIANCE	Carry Forward 2014-15	2015-16 allocation	Full 2015-16 Allocation
SOUTH	£59,234.93	£ 40,000.00	£ 99,234.93
Darfield	£11,903.78	£ 10,000.00	£ 21,903.78
Hoyland Milton & Rockingham	£31,684.00	£ 20,000.00	£ 51,684.00
Wombwell	£15,647.15	£ 10,000.00	£ 25,647.15

A breakdown of the current allocations supporting the Ward priorities is below:



Darfield Ward Alliance

The Darfield Ward has allocated £14,227.16 of its £21,903.78 Ward Alliance allocation. The Darfield Ward has allocated all of its remaining £1,406.78 Public Health Funds which was included in the total allocation for 2015/16.

The Darfield Ward have a total of **£7,676.62** Ward Alliance Funding unallocated. However, as the Darfield Ward Alliance Secretary has had a bursary of £417 to date, this leaves the actual allocation of Ward Alliance funding to allocate at **£7259.62**

The projects listed below have declared a total number of 6,565 volunteer hours, which equates to the equivalent monetary value of £72,805.85

Ward Alliance Fund Project	Allocation	Charged spend	Allocation remaining
Darfield Cricket Club – Junior Training	£ 600.00	£600.00	£21,303.78
Houghton Main FC U 8s JFC	£ 800.00	£800.00	£20,503.78
Houghton Main Miners Welfare Sports & Social Club – Walking Football	£ 256.00	£256.00	£20,247.78
Darfield Bowls Club - Greenkeepers	£ 1,025.00	£1,025.00	£19,222.78
Darfield Alliance – Community Communication Group	£ 3,600.00		£15,622.78
Houghton Main Miners Welfare Sports & Social Club – Administration costs	£ 659.98	£659.98	£14,962.80
Barnsley schools basketball club – Darfield Dunkers	£ 200.00	£200.00	£14,762.28
Tuesday Sequence Dance Group – New equipment	£ 439.18	£439.18	£14,323.62
Darfield Events Group – Summer Gala 2015	£ 59.00	£59.00	£14,264.62
Netherwood Action Group Park & Ponds clear up	£ 300.00		£13,964.62

Food Hygiene Community Training	£ 400.00	£400.00	£13,564.62
West Melton WMC FC – Improvements to Football pitch	£ 788.00	£788.00	£12,776.62
Billingley PC – Keep Billingley Tidy	£ 800.00	£800.00	£11,976.62
Houghton Main Cricket Club – Junior Cricket	£ 875.00	£875.00	£11,101.62
Green space volunteers - Green Space Improvements	£ 1250.00	£1,250.00	£9,851.62
Darfield Allotment Society – Darfield Community Allotment Garden	PROJECT CANCELLED		
Billingley Village Community Association – Village Hall improvements	£1,840.00		£8,011.62
Battle of the Somme Project	£ 335.00		£7,676.62

Hoyland Milton and Rockingham Ward Alliance

The Hoyland Milton & Rockingham Ward has allocated £26,192.95 of its £51,684.00 Ward Alliance allocation.

The Hoyland Milton & Rockingham Wards have £9,100 of Public Health Funds remaining which is included in the total allocation for 2015/16.

The Hoyland Milton & Rockingham Wards have a total of **£25,491.05** Ward Alliance Funding unallocated. However, as the Hoyland Milton & Rockingham Ward Alliance Secretary has had a bursary of £375 to date, this leaves the actual allocation of Ward Alliance funding to allocate at **£25,116.05**.

The projects listed below have declared a total number of 1532 volunteer hours, which equates to the equivalent monetary value of £16,989.88

Ward Alliance Fund Project	Allocation	Charged spend	Allocation remaining
Rockingham CIC – Youth Partnership	£ 6,987.00	£6987.00	£44,697.00
Sparkles	£ 750.00	£750.00	£43,947.00
Owd Martha's Yard Community Garden – Community Garden	£ 295.00	£295.00	£43,652.00
West Bank House Community Association – Grit machine for carpark	£ 139.00	£139.00	£43,513.00
Platts Common Bowling Club - Shelters	£ 1,278.00	£1278.00	£42,235.00
West Bank House Community Association – Kitchen Refurb	£ 650.00		£41,585.00
Friends of Elsecar Park – Floral Display for park	£ 1890.00	£1,890.00	£39,695.00
Rockingham CCC – Junior winter training	£ 1,350.00	£1,350.00	£38,345.00
40th Barnsley Hoyland Methodist Guides – A patch of peace and friendship	£ 930.00	£ 930.00	£37,415.00
Anvil CC – Winter Warmer Scheme	£5,670.00	£5,670.00	£31,745.00
Sparkles	£1,200.00	£1,200.00	£30,545.00
Friends of Elsecar Park – Community Events	£ 1,499.00	£1,499.00	£29,046.00
Be Hoyland – Bunting	£ 400.00		£28,646.00
TochH – First aid training	£ 400.00		£28,246.00
Platts common bingo group	£ 200.00	£200.00	£28,046.00
Elsecar heritage railway – track extension	£ 1,663.51		£26,382.49
Barnsley little stars - CARE	£ 220.00	£220.00	£26,162.49
Battle of the Somme Project	£ 671.44		£25,491.05

Wombwell Ward Alliance

The Wombwell Ward has allocated £14,728.72 of its £25,647.15 Ward Alliance allocation. The Wombwell Ward has £600 of Public Health Funds remaining which is included in the total allocation for 2015/16.

The Wombwell Ward have a total of **£10,918.43** Ward Alliance Funding unallocated. However, as the Wombwell Ward Alliance Secretary has had a bursary of £375 to date, this leaves the actual allocation of Ward Alliance funding to allocate at **£10,543.43**

The projects listed below have declared a total number of 2524.5 volunteer hours, which equates to the equivalent monetary value of £27,996.71

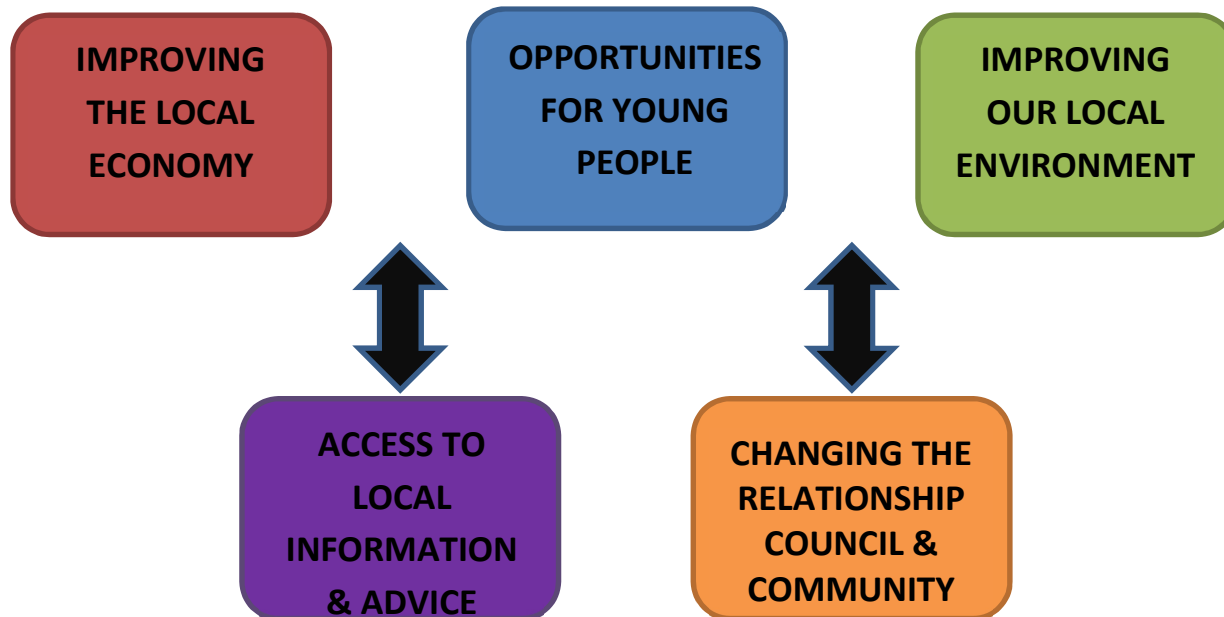
Ward Alliance Fund Project	Allocation	Charged spend	Allocation remaining
9 th Barnsley Wombwell Scout Group	£443.00	£443.00	£25,204.15
We Love Wombwell – Community First Aid Training	£400.00	£400.00	£24,804.15
Barnsley School Basketball Club – Basketball opportunities	£200.00	£200.00	£24,604.15
Wombwell Main – Purchase of machinery	£2,500.00	£2,500.00	£22,104.15
Webster Stratton/Parenting group – Health active lifestyles	£2,500.00		£19,604.15
Wombwell Community Hall – Health & Safety improvements	£1,000.00		£18,604.15
Loxley Avenue Community Garden	£7,350.00		£11,254.15
Battle of the Somme Project	£335.72		£10,918.43

SOUTH AREA COUNCIL
Performance Management Report

April 2016

INTRODUCTION

South Area Council Priorities



	Service	Provider	Contract Value/length	Contract start date	Recommissioning date if applicable
Improving the Local Economy	Business survey & courses for local businesses	Northern College, BBIC & Emergency Response training	£4,000 for survey £20,000 max for courses	Sept 2014 for survey Summer 2015 for courses	Project not recommissioned due to poor take-up on courses
Improving our Local Environment	Tidy Team to work alongside community on environmental projects	Forge Community Partnership/Anvil Community Interest Company	£300,000 2 years @ £150,000 per year	4 th August 2014	Tidy Team contract going out to open tender on 12 th April 2016 for early August start
Improving our Local Environment	Environmental enforcement for littering, dog fouling & parking enforcement	Kingdom Security	£ 132,000 1 year & further extension to 31/03/16	4 th August 2014 Contract 2 started 1 st April 2016	Re-tendering process now complete & Kingdom Security appointed to new 1+1 year contract from April 2016
Access to Local Information & Advice	Provide community based welfare rights & citizens' advice session	Barnsley Citizens' Advice Bureau & BMBC Welfare Rights Service	£145,000 2 years @ £72,500 per year	2 nd June 2014	Waiver report now signed off to extend current contract to March 2017
Opportunities for Young People	Summer Internship Programme	C&K Careers	£45,000 20 months (includes follow up time)	9 th March 2015 Contract 2 started 1 st March 2016	C+K Careers now recommissioned to deliver 2016 after full tendering process

Table 2 below shows the projects currently under development.

	Service	Provider	Contract Value/length	Contract start date	Recommissioning date if applicable
Improving our Local Environment	Provision of signs for cleaned up sites 'Maintained by Volunteers'	Taylor made Signs	£375.00	100 Signs delivered 1 st April 2016 & will be erected by Tidy Team during April & May 2016	Not applicable
Access to Local Information & Advice	Production of Practitioner Support Pack for Veterans	Funding not now needed as information already exists elsewhere	£0.00 (would have been £2,000 if funding still required)	Work with existing providers of information underway via local Veteran Support Group	Not applicable – would be one off cost if required
Opportunities for Young People	Provision of 39 week Fire Cadet course for 16 young people	South Yorkshire Fire & Rescue Service	£12,157.81	South Yorkshire Fire have advised that there is insufficient time to set up before March 2017	Not applicable – will not run
Opportunities for Young People	Provision of 1 week Achieving Respect & Confidence (ARC) course for 14 young people at risk of offending	South Yorkshire Fire & Rescue Service	£5,000	Course programmed to start 21 st June 2016 at Central Fire Station	Waiver report now signed off to award work to SYFRS and work ongoing to set up pilot programme
Opportunities for Young People	Youth Asset Mapping project & survey	Forge Community Partnership	£5,000	Events & survey to run March – April 2016 with report to Area Council June 2016	Not applicable – one off piece of work to inform future work to support young people
Cross cutting across all themes	Health & Wellbeing Asset Mapping Conference	In house by South Area Team	£1,000	To be held 14 th June 2016 Currently working with Be Well Barnsley team to develop	Not applicable – one off piece of work to inform future work with health & wellbeing in the area

PART A - OVERVIEW OF PERFORMANCE

The information which follows is a summary of the information provided to the South Area Council Manager at quarterly contract management review meetings. This includes both quantitative figures appended in the tables below and more qualitative information which is outlined in the short narrative report included for each project. There are occasions when the quarterly review dates do not mesh with Area Council reporting dates, which means that the 'achieved to date' figures may not have changed from the previous report, as the new quarterly data is not yet due at time of writing.

Improving our Local Environment

Outcome Indicators	Achieved to date	
Number of small environmental projects completed	580	(580)
Number of large environmental projects completed	45	(45)
Number of litter picks completed	1543	(1543)
Number of fly tipping incidents dealt with	89	(85)
Number of Xmas projects completed	13	(13)
Number of Fixed Penalty Notices issued – littering	1259	(1131)
Number of Fixed Penalty Notices issued – dog fouling	89	(68)
Number of Parking PCNs issued	298	(258)
Number of targeted dog fouling & littering operations completed	194	(165)

NB: Some figures are unchanged from the previous report because the next quarterly contract figures for the Tidy Team are not due until mid May 2016

Access to Local Information & Advice

Outcome Indicators	Achieved to	Previous
date		
Number of clients seen & in receipt of information & advice	1484	(1268)
£ of benefits gained as a result of the advice received	£1,140,918.14	(£989,907.59)
£ of unmanageable debt dealt with through financial settlements	£1,086,863.18	(£964,772.18)
Number of cases where homelessness was averted	30	(28)
Number of clients referred to other specialist help	448	(427)
Number referred to Credit Union or other money management help	199	(165)
Number of community groups visited to promote advice services	104	(100)

Improving the Local Economy

Outcome Indicators	Achieved to date	Previous
Number of local businesses approached to complete survey	238 (completed)	238
Number of local businesses completing survey	88 (completed)	88
% of local spend achieved by projects	94%	94%
Number of quotations sourced for local business courses	56 (completed)	56
Number of business courses commissioned	16 (completed)	16
Students hours commissioned on business courses	1493 (completed)	1493
Number of students attending business courses to date	38 (completed)	45
Number of student hours completed to date	204.30 (completed)	243.5
Number of student places booked onto future courses	84 (completed)	84

NB: Cumulative totals – previous figures are in brackets for comparison

Changing the relationship between the Council and & the community

Outcome Indicators	Achieved to date	Previous
Number of adult volunteers engaged	158	(158)
Number of young people engaged in volunteering	6	(6)
Number of new community groups established	6	(6)
Number of community groups supported (including schools)	108	(108)
Number of jobs created locally	14	(14)
Number of apprenticeship opportunities created locally	16	(16)
Number of local businesses encouraged to maintain own environment	151	(151)
Number of young people referred to restorative justice provision	27	(19)
Income received from enforcement activity to Area Council in £	£62,042.50	(£53,466)

NB: Some figures are unchanged since the previous report because new contract figures for the Tidy Team are not due until mid May 2016

Opportunities for Young People

	to date
Number of Summer Internship places filled & initial interviews completed	41
Number of students completing Summer Internship workshops & placement	37
Number of 5 Year Plans tailored to student needs developed	33
% of students reporting an increase in motivation about the future	80%
% of students reporting increased confidence about future plans	88%
% of students reporting increased knowledge about opportunities available to them	72%
% of students reporting increased awareness of own skills & how to use them	72%

Please note that these figures for the 2015 cohort are now completed.

New figures for the 2016 cohort will be available in September 2016 after the completion of the Summer 2016 course in July and August

PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE

One Stop Shop Advice sessions – CAB & Welfare Rights

<div style="background-color: #c00000; color: white; padding: 5px; text-align: center; border-radius: 10px; margin-bottom: 5px;">Local Economy</div> <div style="background-color: #6a3d9a; color: white; padding: 5px; text-align: center; border-radius: 10px; margin-bottom: 5px;">Access to Local Advice</div> <div style="background-color: #e69d00; color: white; padding: 5px; text-align: center; border-radius: 10px;">Changing Relationship</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	
	Milestones achieved	
	Outcome indicator targets met	N/A
	Social value targets met	
	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

Comprehensive Quarter 7 (December 2015 - February 2016) monitoring reports were completed by Barnsley Citizens’ Advice Bureau and BMBC Welfare Rights and a Quarter 7 contract review meeting was held on 11th March .

The project continues to be extremely well used, with over a steady influx of over 100 clients each for both Welfare Rights and Citizen’s Advice services, despite lower figures over the Xmas period. The teatime sessions continue to be extremely busy, reflecting the fact that the majority of those seen are in work and require help with in-work benefits or other issues.

The figures for benefit gain have fallen slightly during this period, which is common at this time of year, since potential beneficiaries tend not to concentrate on this kind of issue around Xmas time. Also, as benefit entitlements are falling due to welfare reforms, the amounts awarded to clients is declining accordingly.

For the first time since the project started, enquiries around benefits are now greater in number than those around debt. However, due to welfare reforms, these enquiries are increasingly centred around retaining benefit entitlements and avoiding loss rather than new and extra money coming in. For this reason, the highest number of referrals to specialist help now centre around benefits and legal issues.

Zoe and Phil were also involved in an excellent piece of joint partnership working with the Hoyland/Rockingham Ward Alliance and other agencies on their Winter Warmer Pack project, which provides a pack of warm clothing and food to those in fuel poverty. They identified clients from their caseloads in fuel poverty and have helped to distribute the

packs. All packs also included a flier advertising their services, in order to target potentially vulnerable clients who have not yet sought their help.

This project has now been extended until 31st March 2017 using a waiver to standing orders previously agreed by the South Area Council. This allows continuity for a further 10 months for two staff who have worked really hard to gain trust and credibility locally. The South Area Council Manager is already in discussions with Welfare Rights and CAB Managers and Phil and Zoe themselves to consider the impact the forthcoming changes to both services will have on the project in the longer term.

The South Area Council has already decided that it wants to continue to fund this service if Area Council funding is still available after April 2017. If this is the case, careful planning will be needed to align the existing project with the changes to mainstream services, which are moving increasingly towards online and phone based services for all but the most vulnerable as a way of building levels of resilience amongst clients, but also as a way of meeting austerity targets.

Barnsley CAB are continuing to apply for external funding for their services, and will be using the Social Return on Investment report recently completed to evidence the impact of its work.

Four case studies of clients supported by Zoe and Phil are attached at Appendix 1 of this report.

Tidy Team – Forge Community Partnership/Anvil CIC

		RAG
Children & Young People	Satisfactory quarterly monitoring report and contract management meeting.	●
Improving Environment	Milestones achieved	●
Changing Relationship	Outcome indicator targets met	●
Local Economy	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

Comprehensive Quarter 6 (November 2015 – January 2016) monitoring reports were completed by Forge Community Partnership/Anvil CIC in February 2016 and a full contract review meeting was held on 9th March 2016. This information was reported in full to the South Area Council in the Performance Management Report for the meeting on 19th February 2016, and the information presented in the tables remains the same, as the next set of contract management figures are not due until mid May 2016.

Running alongside this, the Tidy Team Steering Group (comprising Anvil staff, elected members & Ward Alliance representatives, Enforcement staff and the South Area Council Manager) has continued to meet to identify priorities for the Tidy Teams to tackle, joins up the Teams’ work with that of other services and acts as a ‘critical friend’ to the project. The Steering Group last met on 28th January 2016 and was due to meet over Easter. However, this meeting was cancelled due to the number of members unable to attend and is now rescheduled for April 14th.

Environmental Enforcement – Kingdom Security

Improving Environment		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
Local Economy	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
Changing Relationship	Overall satisfaction with delivery against contract	●

As a result of their extension to contract until March 2016, Kingdom produced comprehensive Quarter 7 monitoring reports and information for the remaining 2 months of the existing contract, covering February and March 2016. A final end of contract review will be held on 28th April, for which Kingdom will provide a ‘lessons learned’ report, which will be brought to the South Area Council as part of the Performance Management report for the meeting to be held in June 2016.

A new contract management and review process will start on 1st April 2016, as Kingdom were successful in gaining the second phase of the Enforcement contract, which will run from April 2016 to March 2017 in the first instance, with an extension beyond this date should Area Council funding be available and subject to continued satisfactory performance. All existing staff will be carried across to the new contract, which means that their local knowledge and expertise will be retained.

As illustrated in the table above, there is overall satisfaction that the service is performing well and is continuing to make good progress in line with the contract.

Key highlights for Quarter 7 of this project have included the following. It should be noted that some figures are lower because they cover a 2 month period rather than the usual 3 months:

- A total of 149 Fixed Penalty Notices issued (128 for litter and 21 for dog fouling). There has been a marked increase in the number of dog fouling tickets due to a deliberate focus by Kingdom staff on dog fouling operations during this period.
- As a result, the number of littering tickets has fallen – although Kingdom officers also suspect that this is due partly to the public having become more cautious about littering because of the threat of receiving a ticket. If this is the case,, this is fantastic news, as this was on the key objectives of the contract!
- Top hotspot areas remain the same – Broomhill car park area, Bradberry Balk Lane, Connects car park in Wombwell and Welland Crescent at Elsecar, all of which continue to be targeted for special operations on a regular basis.
- The payment rate for fines not going to court is running at around 72% and this is not expected to change.
- Cases coming to court have continued to be 100% successful to date, which means that the payment rate will ultimately be almost 100% - with a very small number who have moved away and cannot be chased the only exceptions to this. The next batch of court cases will be brought on 14th April and it is anticipated that the same trend will continue.
- Income raised from Littering and Dog Fouling FPNs at the end of the first year of the contract is currently £62,042.50 – with more to come in after the 90 day period
- We are still awaiting final data from BMBC Parking Enforcement about the level of income generated from parking PCN notices.
- 8 young people have been referred to restorative justice activities (RJ) in February and March. Kingdom staff are now taking part in the restorative litter picks being undertaken. They plan to make formalised links with the Tidy Team as part of the new contract from April 2016, which should increase the number of young people able to take part in RJ in their local area.

Local Business Survey & courses for local businesses



	RAG
Satisfactory quarterly monitoring report and contract management meeting.	N/A
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	N/A
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

In order to tackle its 'Thriving Local Economy' priority, the South Area Council commissioned a survey of small and medium local business, which took place between September and December 2014. On completion of this, maximum Area Council funding of £20,000 was agreed to meet the Top 5 needs identified by local businesses, which were:

- IT skills
- Social Media and Marketing
- Health and Safety
- First Aid
- Website Development
- Business Development

As a result of specifications being drawn up for the courses, contracts were awarded to Northern College (IT skills, Website Development, Social Media & Marketing) Emergency Response (First Aid, Health & Safety) and BBIC (Business Development)

A total of 16 separate short courses based on businesses identified needs and totalling 1493 student hours have now been put together. The shortest courses last just 3 hours and the longest 12 hours, depending on the subject. If the courses were full, then the student hour cost would be extremely competitive at £11.15 per student hour.

Unfortunately, despite extensive promotion of the courses with those taking part in the original business survey and with businesses across the four wards, take-up of course places continues to be very poor, with low numbers of businesses booking on the courses and only around 50% of those booked on actually attending on the night.

A full page spread in the first edition of the Community Magazine #Love Barnsley (which went out in mid December) and a full promotional campaign on social media, posters, TV

screens etc. by the South Area Team has yielded a small number of extra students, but figures continue to be low.

From 213 student places available over a possible 1493 student hours, only 45 places have been taken up with a total attendance of 243.5 hours by the end of the programme. This represents an overall take up of approximately 16.3%.

The students completing courses found the standard of training extremely high and rated them as invaluable to their future business plans – many expressed astonishment that the courses were so poorly attended by their fellow businesses. A review of the courses with providers has revealed that many of them struggle to engage businesses in their own programmes; to the point where Northern College has now abandoned its formal taught courses for businesses entirely and now offers only drop-in sessions, which seem to attract better attendance because they offer more flexibility to smaller businesses which are already stretched. This may be an area to explore further if the South Area Council decides to consider funding similar activity for small businesses in the future.

Because two of the courses failed to start at all because no students were booked on, Northern College have offered to run two additional programmes for us as a goodwill gesture. Due to the poor takeup by businesses of the original courses, the South Area Team are planning to offer these additional courses out to community groups as an alternative. It is hoped that these will run during May and June, to allow the courses to be completed before the summer break. It was originally intended to offer these courses in Basic IT Skills and Social Media, but it has been decided to concentrate on the latter because the new BMBC Device Doctor programme operating locally offers basic IT skills very similar to the ones provided by the business course, and there is no desire to duplicate provision.

Summer Internship Programme – C&K Careers



	RAG
Satisfactory quarterly monitoring report and contract management meeting (2015 and 2016 contracts)	
Milestones achieved (2015 and 2016 contracts)	
Outcome indicator targets met	2015 contract
	2016 contract
Social value targets met (2015 and 2016 contracts)	
Satisfactory spend and financial information (2015 and 2016 contracts)	
Overall satisfaction with delivery against contract (2015 and 2016 contracts)	

In December 2014, the South Area Council agreed the funding of a Summer Internship Programme for young people in the summer between Y10 and Y11 to take place in summer 2015. Funding of £45,000 was agreed to fund 60 places (30 for Netherwood and 30 for Kirk Balk) on a 2 week programme which focuses on employability and guidance issues in week one, followed by a work placement in week 2. The contract went to C+K Careers, who had run the highly successful pilot for North Area Council in 2014.

Although the majority of the direct contact with the 60 young people has taken place prior to and during the course itself during last summer, the contract with C&K lasts for 20 months, finishing in November 2016. This means that C+K Careers staff are now staying in touch with the young people right through Year 11 and until they are settled into their first positive destination post-16.

The 2 week courses comprising one week employability skills and one week work experience started at the end of July 2015 and ran throughout the summer holidays at the Core in central Barnsley. This venue was chosen deliberately as an ‘adult’ venue to underline the fact that the course was about the wider world rather than the confines of school.

The 2015 project has an amber rating for 'outcome indicators met' because only 37 of the 60 places available to Kirk Balk and Netherwood students were filled (although 41 students booked onto the course. This is reflected in the other Areas (North and North East) taking part in the 2015 programme, and to some large degree reflects the difficulties faced by C+K Careers in gaining buy-in from both schools. As the contract manager for the programme, the South Area Council Manager is satisfied that C+K Careers did all they reasonably could to get the schools to respond, and that any provider would have faced similar difficulties.

C+K's view is that 60 places may also have been an unrealistic number (particularly given that young people are being asked to give up 2 weeks of their summer holidays) and that this should be reduced to 45 for the 2016 programme, allowing for the fact that a highly successful 2015 programme and better links with schools should make places easier to fill next year.

As a result of this, the number of places on the course next year has been reduced slightly to 45, on the advice of C+K Careers as outlined above.

Following approval by the South Area Council for a 2016 Internship Programme, a revised joint tender specification was pulled together with the North and North East Area Councils (with whom the 2015 contract was jointly run) which went out to tender during November 2015. Five providers submitted a tender proposal; four of whom were interviewed by the three Area Council Manager (supported by NPS) on 13th January 2016. C+K Careers were successful in retaining the contract, and will run the Summer 2016 programme on very similar lines to that delivered in 2015.

C+K staff are now working with the schools to identify appropriate young people from Y10 for the 2016 course, and will offer an in depth guidance interview to each young person over the next couple of months to help them prepare for the programme, and to help staff to source a work experience placement of interest to them.

C+K are reporting that it has been much easier to gain access to the right staff at Netherwood to support the programme this year. This has been partly because school staff have been so impressed with the difference in motivation, confidence and achievement shown by those taking part in last year's programme. They are still making efforts to access the right staff in Kirk Balk, but are hopeful that this will happen in the next couple of weeks.

The final report from the 2015 contract is attached at Appendix 2.

Kate Faulkes

South Area Council Manager

12th April 2016

Case Study 1

The client came to see Citizens Advice at the one stop shop outreach as their partner had a small loan which they were struggling to repay.

The client was a full-time carer for their partner who had been in the armed forces but was now suffering from a degenerative illness resulting in many life changing conditions including vascular problems, becoming an amputee and severe heart disease.

The client's are dependent on income from benefits only and have no savings of any kind. They've been living in rented accommodation, specially adapted for wheelchair access and provided for them by the military charity SSAFA.

After going through their income and outgoings it became clear that despite them wanting to repay the loan they had no surplus income to do so. Citizens Advice are now acting on behalf of the client to support a request to get the loan written off by the finance company.

Unfortunately, the client has recently been told they have the onset of vascular dementia – this has resulted in the DVLA stopping their driving licence meaning any independence they had is now gone (the partner cannot drive).

This is adding extra stress and pressure on the couple and impacting on the clients mental health as they're no longer able to use a car to get out of the house, go on days out arranged by SSAFA or visit their children or grandchildren without using taxis or trains which can be expensive and difficult as access is needed for the client's scooter.

As a result of this Citizens Advice is working with the client and SSAFA to help get them moved into suitable accommodation nearer their family who can provide additional support and morale to the couple in dealing with their situation.

This is an ongoing process but we are hopeful of a positive outcome which we will report in due course.

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Case Study 2

An 80 year old client came for advice from Citizens Advice for help contacting a PPI claims management company who cold called and pressurised them to use their services and pay a processing fee of £238.80 over the phone using their debit card.

The company is called Falcon & Pointer and despite the client telling them they didn't believe they had been sold any PPI the call handler put them under pressure to sign up with them. They were told it would be 6 weeks before they heard about any PPI or they would get their money back.

After the phone call the client panicked and contacted their bank, the Halifax, straight away to see if they could stop the payment of £238.80 but the Halifax confirmed Falcon & Pointer had already taken the money.

Several months and 2 letters later the client still hadn't heard anything from Falcon & Pointer. The letters the client had posted had also come back marked 'return to sender'.

We phoned Falcon & Pointer Ltd but there was no dialling tone. On checking the Companies House website there was nothing to indicate Falcon & Pointer Ltd had stopped trading either.

We investigated further into Falcon & Pointer Ltd and found out they'd been reported to the Ministry of Justice for breaching the terms of their licence as a Claims Management company – this was reported on the BBC and as a result their licence to operate had been revoked on the 12 January 2016 due to hundreds of complaints about cold calling.

We contacted the Claims Management Regulation Unit to ask about the client getting their money back – they have sent the client paperwork confirming Falcon & Pointer Ltd no longer have a licence to support the clients request to the Halifax in refunding the £238.80 fee.

As client hasn't been able to get the refund back from the Halifax themselves, despite telling them what happened, we are acting on behalf of the client to make a formal request to the Halifax that they reimburse this money to the client in full.

This is an on-going case which has yet to conclude due to delays in receiving information from the Claims Management Regulation Unit – but we are hopeful of a positive outcome for our client taking into account the circumstances in this unfortunate case.

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Case Study 3

Client was referred by a friend soon after his wife had passed away from cancer aged 58. He had been acting as her carer through the last months of her life and had been receiving carers allowance & income support along with council tax benefit. He quit his job to look after her full time.

He did not now know or was in the right state of mind to have to deal with anything other than sorting the funeral arrangements. He is originally from another part of the country so he doesn't have any family here from his side.

He did not know what implications were on him now he was no longer caring or whether he could apply for any help towards the funeral cost.

Firstly we sat down and discussed the funeral arrangements as this was his first priority. As he was in receipt of Income support and carers allowance as the rules state this can continue for a further 8 weeks following the date of death to which he wasn't aware and therefore we could apply for a funeral grant from the DWP social fund team. He could also apply for Bereavement Benefit & the Bereavement payment of £2k as his wife was under pension age when she died. I downloaded these forms and we completed them at the appointment. The bereavement benefit would start after his 8 weeks of income support and carers allowance ceased but the bereavement payment would be paid to him asap. In order to qualify for the funeral grant client would need to make arrangements with a funeral director and then send of the estimate to the DWP.

The funeral grant and the bereavement payment would give him a minimum of £3400 towards the funeral. I discussed the bereavement benefit with him and this would last for 52 weeks from the date of death so this would allow enough time for him to come to terms with everything and look for alternative employment when he felt ready.

I also completed the applications for housing & council tax benefit which he would qualify for with him being on a low income.

He had also not yet been upto informing any of the authorities of his wifes death so I called the DWP bereavement line and reported her death which would only need doing on this one call and then they filter the information through to all the necessary departments.

Case Study 4

A lady approached me at the drop in who had just returned to the area after 10 years living & working abroad however her relationship had broken down and had no choice but to return to the UK. She had been back around 3 weeks and was lodging with friends, she had already managed to secure employment but this was not due to start for another 4 weeks. She was looking at properties to rent also. She had tried to claim Jobseekers allowance in the interim but had come up against a brick wall due to the immigration rule on any non UK national including returning British citizens being excluded from claiming any benefits for the first 3 months from the day entering the UK.

She was extremely short of money she had only returned with little cash which had run out already, she had given her friend some cash for her stay and food etc. She didn't know how she was going to live until her job started and being paid the first wage which was at least another 4 weeks away. She didn't know how long her friend would be able to put her up on no contribution and was worried she may ask her to leave leaving her homeless.

Unfortunately there was no way around the 3 month residency rule the only solution I could think of was to try certain charities. I looked up some charities especially focusing on charities for women and located two that we could apply to. I filled in the online applications with the client as both needed to be referred by a welfare organisation rather than the client themselves giving explanations on her circumstances and her hardship.

The same day I received an email from the 'Fund for human Need' charity stating they had approved the application and would award her a grant of £150 and would send a cheque out to her immediately.

This would at least buy her a few more weeks worth of stay with her friend until her job started and her circumstances would improve.

We also discussed other in work benefits she could claim once she had started work ie tax credits and housing/council tax benefit. I advised her to submit an application for housing with the local authority aswell as her looking for private rented properties.

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Barnsley Employability for Under 16s Summer Holiday Internship 2015

Programme Summary

Background

In February 2015 Barnsley MBC North and North East Area Councils commissioned a Summer Holiday Internship programme focusing on employability skills for under 16s. Two week blocks were to be provided during the summer holidays to Year 10 students catering for up to 120 young people who reside in the areas covered by the North and North East Area Councils. The South Area Council subsequently joined the commission adding an additional 60 places to the programme.

The overarching purpose of the programme was 'providing knowledge and greater understanding of the work environment and allowing young people to experience a work placement and benefit from preparation workshops, thus improving their employment prospects'.

Key Milestones Achieved

- 6 schools – Darton College, Holy Trinity, Kirk Balk Academy, Outwood Academy Carlton, , Outwood Academy Shafton,
- 127 students (N&NE-86, S-41)
- 127 initial IAG sessions in school
- 10 x 4 day employability training workshops (112 attended) in holidays
- 400 employers contacted
- 130+ work placements arranged
- 2 celebration events
- Evaluation & reports to Area Councils

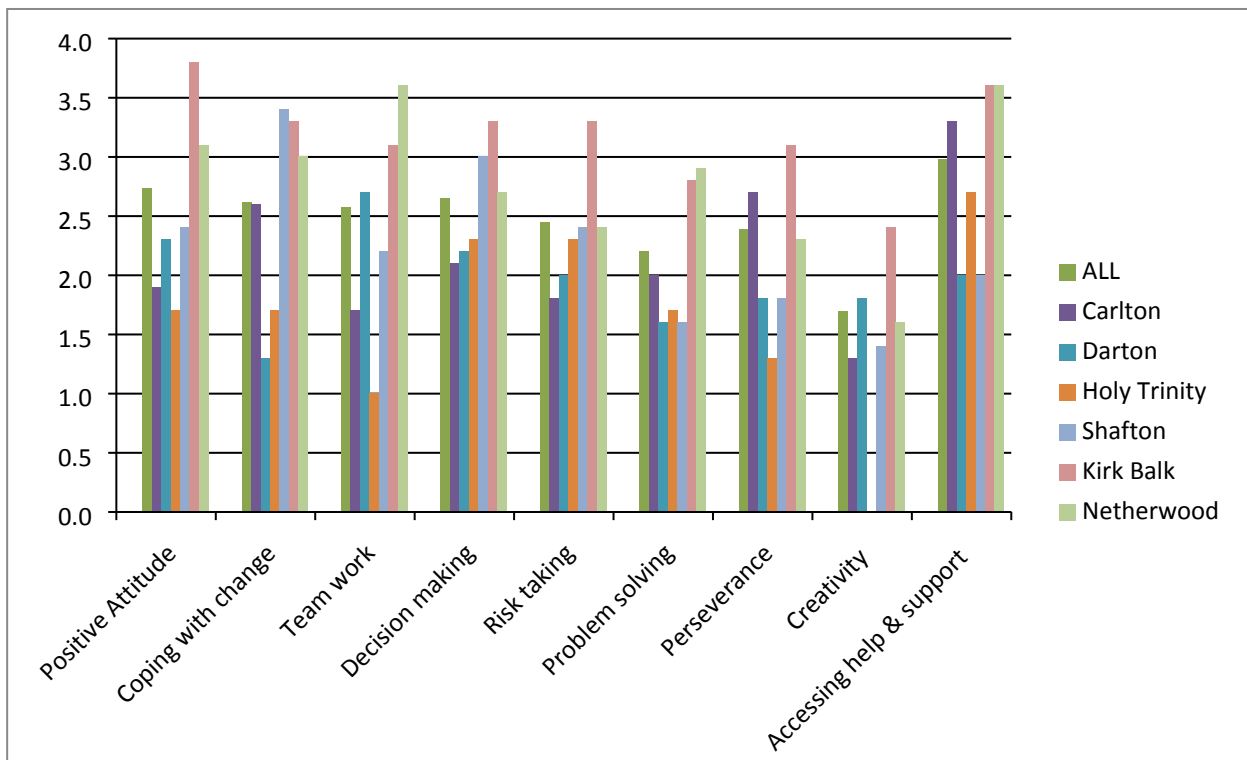
Employability Training

- Day 1 – getting to know you, Buzz personality test
- Day 2 – CV production
- Day 3 – Interview skills
- Day 4 – 1to1 Guidance Interview and 5 year plan

What difference has the Internship made?

Tangible outputs delivered during the programme include the drawing up of 5 year plans for the future and preparation of CVs which were done in the summer workshops, updated in the October Half Term catch up session at The Core and will be updated through work with the C&K Careers Adviser linked to schools during the keeping in touch period.

The principal outcomes required by the programme were **that young people should feel capable of achieving their potential** and **increased confidence and self-esteem** together with the **development of IKIC competencies** and of employability skills.



The graph shows the average increase in each IKIC competence per student from June to September, arranged by competence.

Student Feedback

- *A positive experience. I am more open minded now as to my future. I am more confident and know what I want to do in the future now.*
- *It has given me more ideas for the future and I know more about how to find out about different careers.*
- *The placement has helped me look at my future plans and possibly consider Graphics as a future career.*
- *I will now be more tolerant to Retail staff as I know what it is like.*
- *It has given me more of an insight into the working day and how to behave in the work place.*
- *I found out more about work & organisations and not to be "one track" about career choice.*
- *It has helped greatly with confidence- knowing I can deal with new people, adults and children.*
- *I feel I have progressed as a person. Feel I have been growing.*
- *I've learned that I am capable of catching the bus in the morning to get there on time. I feel the project has given me more of a grown-up attitude.*
- *I feel a lot more confident and more willing to take on opportunities when back in school.*
- *It has pushed me to achieve greater things.*

School Feedback

Feedback from schools also demonstrates that the project has impacted on students' confidence in their abilities and engaged them in striving for a positive destination.

The Internships, as far as the Darton College learners were concerned, was a fabulous experience once again. Every learner said that they enjoyed it. Again, as in previous years, they were very happy with what they had produced in the workshops and what the workshops had provided them with. They felt that they will be able to use this effectively in the future with regards to progressing into employment. On my particular visits to the workshops, the students were very focused on what they were doing, but enjoying the activities at the same time. Again the work experience aspect was also very much enjoyed by all learners and many felt that they had learnt a good deal from the experience. Once again many of the learners had returned to school with a heightened sense of confidence in their abilities and I am sure that this will bode well for the future.

Dave Bond, Darton College 2016

Employer Feedback

- Worked hard throughout the week and made progress each day. She was willing regarding tasks given and was always punctual.
- Showed great independence throughout and worked brilliantly with the animals even though he had never been around horses
- Very confident in coping with adult work scenarios. H is fun to work with and has a kind and caring nature. She is good at working creatively. She is a credit to her parents and her school.
- Very pleasant young person, happy, co-operative, polite and punctual
- Has a positive attitude to work and completed all tasks with no trouble
- D was fantastic..., a great example of a work placement student. She was more than we expected and we miss her already
- Got stuck in from Day 1. Used her initiative and was able to supervise group activities really well
- An excellent student. A bit quiet but think this will improve with confidence and time
- Has fitted in well. Polite and eager to learn
- S has gained confidence with communication within the workplace as well as the ability to work more on her own initiative
- J has been an asset to the reserve in the short time he has been here. He is interested, articulate and very capable in all he does. He is a credit to his school and the project. He is welcome to join us as a volunteer any time. We'd like to thank him for all his hard work
- Excellent student. Undertook all tasks with enthusiasm
- C has been fantastic. She gets on with all staff and works hard. She is polite and helpful with customers and always has a smile
- M has been very friendly and worked hard
- A is polite and a pleasure to work with
- It was pleasing to know that S had visited our website before attending to find out about our organisation

Contact

Katren North
Head of Business Development
C&K Careers

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BARNSELY METROPOLITAN BOROUGH COUNCIL

South Area Council Meeting:

22nd April 2016

Agenda Item: 9

**Report of South Area Council
Manager.**

**Review of first edition of the South Area Council Community Magazine -
#LoveBarnsley**

1. Purpose of Report

1.1 To review the first edition of the South Area Council Community Magazine distributed to households within the South Area during December 2015 and January 2016.

1.2 To inform members of the South Area Council about deadlines for the forthcoming second edition of #LoveBarnsley.

1.3 To discuss content for the second edition of #LoveBarnsley with members of the South Area Council .

2. Recommendations

2.1 That members note the timescales for the second edition of the #LoveBarnsley Magazine outlined in Section 4.1 of this report.

2.2 That members provide feedback on the content and layout of the first edition of the #LoveBarnsley Magazine

2.3 That members provide ideas for inclusion in the second edition of the #LoveBarnsley Magazine as outlined in Section 4.3 of this report

3. Background

3.1 The first edition of the South Area Council's Community Magazine, #LoveBarnsley was written by the South Area Team and distributed to households across the South Area in December 2015 and January 2016.

3.2 Due to issues with postcode errors, some areas did not receive a delivery or received the wrong magazine. The postcodes for these areas have now been clarified and the problem should now be resolved. All households in Birdwell have now received a copy of the first edition, however it was not possible to provide copies of the first edition to residents of Billingley (who received the wrong magazine) because the issue did not come to light until much later on, by which time the content of the magazine (which had been written in September last year) had become too dated to distribute.

3.3 Informal feedback from the public to the first edition has been positive, with comments around it being an 'easy read' with plenty of pictures and a colourful layout.

3.4 The second edition will go out to all households in early July 2016. As with the first edition, the content will be made up of 12 pages of articles and 12 pages of local adverts.

4. Timescales for the second edition

4.1 CIS, the company producing the Community Magazines and the BMBC Communications Team have provided the following timescales for the second edition:

Articles & images completed by South Area Team	2 nd May 2016
Final information sent in to CIS	12 th May
Approval of final proofs by South Area Team	29 th June
To printers	30 th June
Sent to distributor	8 th July

4.2 In order to meet these deadlines, the South Area Team is currently working on articles for the second edition with the following themes:

- The three Ward Alliances and their projects
- Update on Area Council commissioned projects and forthcoming projects
- Ward Alliance Fund and details of how to apply for community groups

4.3 Ideas are welcomed from members of the South Area Council for additional content in addition to the ideas outlined in Section 4.2

Appendix 1: Electronic version of Edition 1 of #LoveBarnsley Magazine

Officer Contact: Kate Faulkes
South Area Council Manager

Tel: 01226 355866 / 07791 600836

Date: 6th April 2016

#Lovebarnsley

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With all of us in mind



Hello and Welcome...

Welcome to the first edition of our new community magazine, which brings you news of what's happening in your area.

Barnsley Council is changing. With smaller budgets from the government, we're thinking differently about how to spend what remains. One of the ways we're doing that is to give local communities more say about how money needs to be spent, by creating Area Councils with their own local budgets.

The South Area Council is made up of your 12 councillors and over the last two years we have been funding projects to support young people, improve the environment, provide advice services and support local businesses. Read on to hear how our projects have been getting on.

But we haven't done this alone. Our three Ward Alliances are made up of local residents and they have been giving us a clear direction about how the money should be spent. They are supported by three Neighbourhood Networks which bring together community groups and individuals, helping them to share their knowledge and skills. You can read more about their important work in this edition.

South Area Council

Darfield, Hoyland Milton, Rockingham, Wombwell

If you would like to know more or would like to get involved, please contact the South Area Team on:

 01226 355865/6/7/8

 southteam@barnsley.gov.uk

 BarnsleySouthAreaTeam

 @SouthAreaTeam

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Darfield front cover image by Chris Walton



*Councillor
Mick Stowe*
Chair of South
Area Council

Poo in the Park



Following a public survey along Wombwell High Street and at the Picnic in the Park event, dog fouling was identified as a key issue for Wombwell Ward Alliance.

Leading up to the Picnic in the Park event in July 2014, the Ward Alliance along with volunteers carried out two dog fouling awareness sessions. This involved spray painting “clean it up” signs and paint spraying the affected areas. This is a form of name and shame. On both days free dog poo bags and warning leaflets were also handed out.

A lot of research had been carried out by a Ward Alliance member and these processes had been found to be very effective in other areas of the UK.

The activity received a very positive public response and by the second event day all the dog owners the volunteers saw were carrying poo bags of some kind. It was impossible to judge whether this was a result of the signs or whether this was normal.

A couple of weeks after the event there was moderate dog fouling. And as bizarre as it might seem there has been a very noticeable reduction since!

Wombwell High Street

Maintaining the appearance and increasing footfall on the High Street is a top priority for Wombwell Ward Alliance.

Bearing this in mind colourful hanging baskets have adorned the High Street during the summer months and with the help of Wombwell Scouts and St Mary’s Church the memorial garden and memorial planter on the High Street have been renovated and re-planted.

Working in partnership with Barnsley Markets additional markets have taken place on the quieter days of the week. We have had a spring market, home and garden and at our fashion market in August shoppers were entertained by a local dance troupe. These themed markets have been well received by market traders and shoppers.

Keeping up with the tradition started by the former High Street Committee our Christmas Market in November included the traditional switching on of the Wombwell Christmas lights. In order to save money, the Ward Alliance looked at alternative sources of festive lighting, and chose to decorate the existing trees on the High Street with battery lights which will be more sustainable in the future.



“I’d come here every week.”

Stallholder

Owd Martha's Yard Community Garden, Hoyland



When two ladies came up with the idea of developing a plot of wasteland in Hoyland into a beautiful community garden they had little idea about what they were getting themselves into.

Undeterred they formed a committee of willing and like-minded volunteers and had their first meeting in March 2015.

Committee member, Charlotte said: "It's time to get back some true community spirit, to the times when you could knock on a neighbour's door to borrow a cup of sugar" and so they started contacting local businesses for donations of materials and fundraising to help with the costs of renovating the land and applying for grants from several sources. Local services including the Tidy Team and volunteers have provided advice and skills to start to improve and maintain the ground. Recently seating and a noticeboard (made locally from upcycled wood) have been installed which shows future plans for the land and how it will look in the future.

If you would like to be a part of this project contact Charlotte at the Allotment Deli in Hoyland.



Everything starts with a seed, but with love and care seeds will grow.

Charlotte Oughton



The Friends of Elsecar Park

The Friends of Elsecar Park are a small band of volunteers who meet throughout the year and are always looking for new members. They help maintain the Green Flag status of Elsecar Park and promote its benefits. They organise summer concerts; family events, carrying out gardening duties, including a wildflower border that was planted with seeds from Kew Gardens, litter picks and fund raising to help provide and maintain facilities in the park. When asked why they cared so much for the park, Janet Cartwright said: "Elsecar Park has something for everyone and our group love helping to make it the best in the area".

Reducing funding meant that the council could no longer provide bedding plants for the park, so the group decided that they would continue with it because the flower beds are an important feature for attracting visitors. The group have had a busy autumn preparing flower beds and planting spring bulbs. In the New Year they are hoping to have a winter clean up to clear the paths of dead leaves and litter.



Contact

To find out more about Friends of Elsecar Park please contact the South Area Team on:



01226 355865/6/7/8



southteam@barnsley.gov.uk



BarnsleySouthAreaTeam



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adultlearning@barnsley.gov.uk

www.barnsley.gov.uk/adultlearning

Barnsley Adult Skills and Community Learning

@BarnsleyASCL



Darfield residents encouraged to take up healthier lifestyles

June 2015 brought a series of health related events organised by the Darfield Ward Alliance in partnership with three other community organisations. All three of these Darfield organisations had received support from the Alliance in the form of Ward Alliance Funding and so were only too happy to support these events, offering something back to the community.

Houghton Main Miner's Welfare Sports and Social Club agreed to play host to a game of Walking Football. Delivered by the Fit Reds Programme, a number of local residents (including some Ward Alliance Members) thoroughly enjoyed the challenge of not running to the ball! The Health Trainers were on hand to offer free blood pressure checks.

A number of health related services came together as part of the health fayre hosted by the Darfield Cricket Club. This was an opportunity for local residents to find out more about what support is available to them in terms of improving their health and fitness.

The last of the scheduled events offered Darfield the opportunity to have a go at Bowls. Darfield Bowls Club welcomed the chance to promote the health benefits of this gentle outdoor sport.



Contact

Interested in future events?
Contact the South Area Team on



01226 355865/6/7/8



southteam@barnsley.gov.uk



[BarnsleySouthAreaTeam](https://www.facebook.com/BarnsleySouthAreaTeam)



[@SouthAreaTeam](https://twitter.com/SouthAreaTeam)

Darfield's 'The Ring'



'The Ring' is an island at the end of Nanny Marr Road and Saltersbrook Road. Due to service cutbacks, elected members felt that it was no longer financially viable for them to pay the £4000 quoted to have this area planted during the 2014/15 season.

Darfield Ward Alliance recognised the need to find a solution which would allow for this area to be maintained as something attractive for local residents and for those passing through Darfield.

A group of local volunteers was established who, supported by the Tidy Team, spent a day planting up 'The Ring' with winter bedding which had been funded out of the Ward Alliance Fund at a cost of £770.

Determined to see this work continued, a local resident donated a number of plants which allowed the area to be planted up for a second time by the volunteers and Tidy Team in July 2015 - costing nothing but the time of those involved!

Thoughts have now turned to the future. Local residents have already started to buy bulbs which will be donated to the volunteer group for planting up the area in the coming months.



Contact

Interested in future events?
Contact the South Area Team on



01226 355865/6/7/8



southteam@barnsley.gov.uk



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The South Area now has its own advice team - meet Phil and Zoe...

When South Area Council looked at the problems people were facing locally, it was alarmed to see a massive increase in the number of people having debt and benefit problems.

It worked with Citizen's Advice and Welfare Rights service to look at what was needed, and decided to fund two workers who would run local advice sessions, to help people to sort out their problems.

Zoe and Phil have already helped over 1000 people to gain £792,000 of benefits they wouldn't otherwise have got and to deal with over £765,000 of debt by negotiating with those they owe money to. They have also helped 21 people to avoid losing their homes.

If you would like to see them, there's no need to make an appointment - just drop in to see them at these times.



Phil's welfare rights sessions:

Mondays 3pm - 7pm and
Tuesdays 1pm - 4.30pm at
Hoyland Library
Wednesdays 1pm - 4.30pm
at Darfield Children's Centre,
School Street
Thursdays 1pm - 4.30pm
at Wombwell Library



Zoe's citizen's advice sessions:

Mondays 3pm - 7pm and
Tuesdays 9am - 12.30pm
at Hoyland Library
Wednesdays 9.30am -
12.30pm at Darfield
Children's Centre
Thursday 9.30am - 12.30pm
at Wombwell Library

Calling all local businesses Want free training? Just read on...

When the South Area Council was formed in 2013, one of its top priorities was to support the local economy and the businesses which generate much needed local income.

To find out more about what help they might need, a survey of over 100 businesses was done, and this led to the development of short, free, tea-time training courses to enable small business owners to come without affecting their trade.

The courses started in September, and have already been a hit with local businesses.

"Just brilliant - it's great to see the Council listening to businesses"

"I'm not sure which way my business needs to go and this is just what I need to help me decide"

"Really outstanding teaching - I gained so much knowledge"



More courses will be running after in early 2016, so it's not too late to book a place:

Business Development (Hoyland) starts 4 January

Website Development (Wombwell) starts 12 January

Social Media & Marketing (Hoyland) starts 3 February

Social Media & Marketing (Wombwell) starts 16 February

Website Development (Hoyland) starts 24 February

To book a place, phone South Area Team on 01226 355865 or email us at southteam@barnsley.gov.uk

“It’s fantastic that we’re investing in all our tomorrows” Summer Internship Programme

Helping young people make a good start is a real priority for the South Area Council. They know it can be difficult for young people to get work experience and to understand the working world.

They asked C&K Careers to run a summer programme, which was attended by 41 local Year 10 students, which helped explore choices after leaving school and to understand themselves and the world of work.

The course was a hit!



Fantastic - a great example of a work placement student. She was more than we expected and we miss her already.



I feel I have progressed as a person, Feel I have been growing.



It has made me more optimistic - all the doors in my brain have opened. I will keep an open mind.



He has been an asset...in the short time he has been here. He is a credit to his school and the project. He is welcome to join us as a volunteer any time. We’d like to thank him for all his hard work.



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Elsecar Holy Trinity C.E Primary Academy has recently become a part of PRIDE Multi Academy Trust.

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www.elsecarprimary.org or search for us on Facebook



Are you passionate about how your community looks?

So are we – meet the Tidy Team...

We know that many people are passionate about where they live, and want to keep it looking good! We also know that many people would like to get involved but need a bit of help to get started. If that's you, then you need the Tidy Team!

The team was set up a year ago to work with people and groups who want to improve their environment. Since then, they've worked with over 50 groups on projects like bulb planting, litter picks, community clean-ups, setting up community gardens and working with schools.

The team are all local folk who are employed by Forge Community Partnership, a local organisation which has

many years' experience of working with communities to get things done.

The team are now supported by over 40 volunteers who turn out regularly to help them, but they are always looking for more!

If you would like to get involved, or have something you'd like to do but aren't sure where to start, please get in touch!

You can email us at volunteerwithtidyteam@gmail.com or ring Gill on 01226 749119.



Environmental Enforcement – tackling litter, dog fouling and parking problems

The South Area Council has been listening to what you've been saying to us about the environment. At every consultation, you tell us that there are problems with littering, dog fouling and parking.

To tackle this, we've brought in Kingdom Security Enforcement Officers, who work alongside council staff to patrol the local area and issue fixed penalty tickets to people who drop litter, don't pick up after their dogs or who infringe parking regulations.

It's been a big success! In the first year, the officers in our area have issued 805 tickets for littering, 224 for parking and 62 for dog fouling. The fines have raised over £29,000 for use on local environmental improvements.

The Enforcement Officers rely heavily on information from the public. Dog foulers are particularly difficult to catch, because officers have to see the person fail to pick up after their dog before they can issue a ticket. If you know that someone is letting their dog foul in the same place regularly, please let us know.

If you have information to pass onto the team, please phone 01226 772468 or you can report online at www.barnsley.gov.uk

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Ward Alliance Funding

Barnsley Council has made a small pot of money available to each electoral ward to match fund against time, expertise and resources for community projects identified in each of the wards.

The Ward Alliance Fund is intended to:

- Support schemes identified in the Ward Plan. As each electoral ward has its own plan please contact the South Area Team who will be happy to discuss it with you.
- Ensure practical solutions to local issues involving local people.
- Support and develop community groups and volunteering.
- Support and encourage service improvements.
- Support equality and diversity.

To apply for funding, a short application form needs to be completed and sent to the South Area Team who will take it to the next Ward Alliance meeting for a decision. Occasionally the Ward Alliance will ask for further information so please make sure that you allow three months when applying for funding to avoid disappointment.

The South Area Team will be happy to help you complete the form, just ring or email to make an appointment.

A Ward Alliance is made up of the three elected members in the ward working alongside community representatives. They will consider and approve projects based on the details of each individual application.

Voluntary and community groups, social enterprises, registered charities and individuals who are acting for the benefit of the community can apply for funding. Grants can be awarded to help new or existing projects reach their full potential. You cannot apply for funding if you are a business or going to use the money for party political activity.



Useful numbers

We support and empower the communities of Hoyland, Elsecar, Birdwell, Jump, Hemingfield, Blacker Hill, Wombwell, Broomhill, Darfield, Little Houghton.

If you want to volunteer, get involved with environmental projects or help organise a local event, then please contact us and we will try to help.

Need to contact the council?

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We are:

- Kate Faulkes, South Area Council Manager
- Amanda Bradshaw, Community Development Officer
- Dawn Grayton, Community Development Officer
- Tanya Dickinson, Community Development Officer



Contact us on:



01226 355865/6/7/8



southteam@barnsley.gov.uk



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For general enquiries, call (01226) 770770 between 9am and 5pm from Monday to Friday.

For specific enquiries related to the following services, use the numbers below:

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- To report concerns about child abuse, call children's social care on (01226) 438830/772423
- To report concerns about adult abuse, call adult social care on (01226) 773300

Out of office hours or if your call is urgent, call our emergency duty team on 08449841800 (for both child and adult abuse)

- **Finance and Benefits: (01226) 787787** - includes: council tax, housing benefit, free school meals, fraud
- **Adult Services: (01226) 773300** - includes: social care assessments, carers
- **Children and Family Services: (01226) 770770** - includes: school places, early years, family information service, special educational needs, children's social care, fostering and adoption, parent partnership, youth services, children in care.

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Other consultation methods

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BARNSELY METROPOLITAN BOROUGH COUNCIL

South Area Council Meeting:

22nd April 2016

Agenda Item: 10

**Report of South Area Council
Manager.**

South Area Council update on future commissions for 2015/16 and 2016/17 and possible use of existing Area Council underspend

1. Purpose of Report

- 1.1 To present an update on the development of a range of South Area Council projects agreed in principle on 23rd October 2015.
- 1.2 To present possible options for the allocation of existing South Area Council underspend.
- 1.3 To present an update on the amount of unallocated Area Council funding remaining and the situation regarding the potential development of 'in year' projects during 2016/17

2. Recommendations

2.1 That members note the progress of projects under development as outlined in Section 3.2-3.4 of this report

2.2 That members approve the costs for further Social Return on Investment analysis and training outlined in Section 3.2 of this report

2.3 That members approve the costs of running 2 ARC (Achieving Respect & Confidence) courses for local young people as outlined in Sections 3.3 & 3.4 of this report

2.4 That members note the amount of South Area Council funding unallocated to date and the guidance received for 'in year' project development as outlined in Sections 4.1 & 4.2 of this report

2.5 That members consider the options for future Area Council spend outlined in Section 4.5 of this report

2.6 That members consider the proposal for funding a Private Sector Housing Management & Enforcement outlined in Section 4.5 & Appendices 1 - 5 of this report and the presentation by BMBC Community Safety at the meeting on 22nd April, and approve the outlined costs if it is felt to meet local needs and priorities

2.7 That members consider the proposal for match funding of a Lifeskills Programme for young people outlined in Section 4.5 of this report and approve the outline costs if it is felt to meet local needs and priorities

3. Background & progress to date

3.1 The South Area Council is currently funding a number of projects, all of which it wishes to recommission. The list below shows the current status of these projects:

- One Stop Shop Advice Sessions – currently funded through to March 2017; will need to go out to tender for new contract if future Area Council funding approved from April 2017
- Tidy Team & Tidy Team Apprentices – current contract finishes early August 2016; currently out to tender for second contract to start August 2016
- Summer Internship Programme – second contract started March 2016 & will run to November 2017
- Environmental Enforcement – second contract started 1st April 2016
- Devolution of £10,000 per ward to each Ward Alliance

All contracts will run to March 31st 2017 but will be extended beyond this date if future Area Council funding is made available.

3.2 In addition, the South Area Council has agreed the development of a number of new projects. The progress of each project is outlined in the table below:

Project	Confirmed costs and progress to date
Provision of 100 x A3 signs 'This area is maintained by volunteers' for clean-up sites	£375 from Taylor Made signs. These signs have now been delivered to Tidy Team for erection at local hotspots, which will be decided at the Tidy Team Steering Group on 14 th April
Youth Asset Mapping Events to be delivered by the Forge Community Partnership's existing Youth Partnership & Digital Media Club	£5,000 to provide 4 Asset Mapping events (1 in each ward) to be led by local young people supported by Forge workers Full digital survey of young people not attending the four events to be conducted by Digital Media Club with support from staff Analysis of results to be presented as report to South Area Council in June 2016. Most of the survey work has now been completed and events are planned for April and May
Delivery of Health Asset Mapping Conference to be organised by South Area Team in conjunction with Be Well Barnsley Team from Public Health	£1,000 to include full buffet lunch & venue costs. South Area Council Manager planning event with Be Well Barnsley staff – provisional date of Tuesday 14 th June for event

<p>Provision of Fire Cadet scheme for young people by South Yorkshire Fire & Rescue Service</p> <p>Provision of 1 week Achieving Respect & Confidence (ARC) course for 14 x young people at risk of offending delivered by South Yorkshire Fire & Rescue Service</p>	<p>£12,157.81 per year for 16 Cadets meeting 39 times per year</p> <p>Advice from SYFR and Integrated Youth Support Service staff is that there is insufficient time to set up a Cadet Scheme before the funding finishes, as it would take 2 years to establish properly.</p> <p>They propose that the Area Council look to fund a further ARC course in October 2016 instead, and to provide transport for local young people to access the existing successful Cadet Scheme running from Cudworth Fire Station</p> <p>£5,000 per 1 week course Course planned for week commencing 13th June to run at Central Fire Station Young people currently being identified by Integrated Youth Support Service staff through schools, based on those at greatest risk of offending/involvement in anti-social behaviour.</p>
<p>Possible funding of veteran support pack & launch conference if not funded by Armed Forces Community Covenant Fund</p>	<p>Funding is not likely to be needed at this stage.</p>
<p>Social Return On Investment Analysis for remaining South Area Council projects & delivery of SROI analysis training for members of South Area Council & South Area Team</p>	<p>South Area Council Manager has received a quote from Rocket Science [who conducted original analyses] Cost of full training + analyses of other South Area Council Projects = £2,975</p>
<p>Total costs</p>	<p>£19,350.00 This assumes delivery of: 2 x ARC courses The Fire Cadet Scheme does not run This does not include the costs of ongoing delivery of any youth work commissioned as a result of the Youth Asset Mapping work</p>

3.3 During discussions with South Yorkshire Fire & Rescue and the Integrated Youth Support Service, both organisations strongly felt that the amount of time allowed by current Area Council funding allocations would not leave enough time to set up a quality Fire Cadet Scheme, and that there would a real danger of setting young people up to fail. Their proposal was for the South Area Council to fund a further one week ARC course in October 2016, with any young person wishing to continue onto a Fire Cadet Scheme joining the existing scheme at Cudworth, which could easily be expanded. Transport to the scheme could also be funded if it was felt that this might be a barrier to some young people taking part.

3.4 The cost of running a further one week ARC course would be £5,000. Transport costs to the existing Fire Cadet scheme in Cudworth can be explored if the Area Council chooses to approve this in principle.

4. South Area Council unallocated funds – options for future spend during 2015/16 and 2016/17 & update on carry forward into 2017/18

4.1 If all projects outlined in Section 3 of this report go ahead, the South Area Council currently has **£54,962 of its budget for 2016/17 unallocated**, which includes the amounts carried forward from previous years.

4.2 Area Council Managers have received guidance from BMBC Finance that any projects developed this year and their associated spend **can be carried forward into the 2017/18 financial year**. For example, if the South Area Council developed a one year project which started in June 2016, the spend for the period from April – June 2017 would be permitted, so long as the budget was decided and committed before 31st March 2017.

4.3 The Area Council Managers have been advised that this will still be the case regardless of whether Area Council funding is continued beyond April 2017, since it will come from an earlier budget. However, **the same assurances have not been given for unallocated funding**.

4.4 It was agreed at the meeting of the South Area Council on 19th February 2016 that a workshop would be held after the Area Council meeting on 22nd April to consider project ideas which would allocate the remaining funding outlined in Section 4.1.

4.5 In addition, the South Area Council Manager has been approached about two further possible proposals, which are outlined below. Members are asked to consider these proposals and approve them if it is felt that they meet local needs and priorities:

Project	Outline costings
<p>Lifeskills Programme for Young People</p> <p>This short programme to take place during the summer holidays in 2016 is being developed by Charlotte Agnew of the Integrated Youth Support Service (IYSS) & Jola Walker of Berneslai Homes.</p> <p>The proposal will run ‘twilight’ sessions to combat times of highest anti social behaviour & will offer workshop on a range of skills requested by young people, including basic DIY, paying bills & managing money etc.</p>	<p>Berneslai Homes are already contributing £2,000 to the cost of the course and it may be sufficient to complete one course.</p> <p>Match funding to the tune of £5,000 by the South Area Council would enable more young people to be worked with across the South Area, and for a wider programme to be offered.</p> <p>The South Area Council Manager is meeting with BMBC IYSS & Berneslai Homes on 14th April to pull together a more detailed course programme which can be made available to the South Area Council if required.</p>

Project	Outline costings
<p>Private Sector Housing Management & Enforcement</p> <p>This programme provides a full time worker at Grade 7 to be employed within the BMBC Community Safety & Enforcement Team to tackle issues surrounding private landlords & their tenants in identified hotspot areas across the South Area.</p> <p>This programme has already been funded by Central and Dearne Area Councils, where the impact has been substantial.</p> <p>Please see Appendices 1 – 5 of this report for further details of the proposal & the associated costings.</p> <p>There will also be a presentation by BMBC Community Safety about this proposal at the South Area Council meeting on 22nd April</p>	<p>£32,000 per year to fund 1FTE worker plus their oncosts. These is no management fee.</p> <p>It should be noted that although the worker would be employed by BMBC, this is not ‘buy back’ activity, as it is work which has never been undertaken by the Council and is additional.</p> <p>There is a possibility that this post could eventually become mainstreamed if BMBC choose to introduce selective licensing schemes for private landlords.</p>

4.6 If the South Area Council decides to fund both initiatives, this will leave an unallocated balance of **£17,962** for further discussion in the workshop immediately following the South Area Council meeting on 22nd April.

**Officer Contact: Kate Faulkes
South Area Council Manager**

**Tel: 01226 355866 / 07791 600836
Date: 12th April 2016**

Appendices 1 – 5: Further details of the Private Sector Housing Management & Enforcement proposal

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COMMUNITY SAFETY & ENFORCEMENT SERVICE

Central Area Council Funded posts – Housing Management & Environment Officer and Enforcement & Investigation Officer

Quarter 4 report – 1st January, 2016 to 31st March, 2016

Our main objective is to contribute towards creating and sustaining safe and pleasant communities within private sector housing in the Central Area Council area. We will do this by proactively case managing issues that have a detrimental effect on others in the locality and by identifying and protecting our most vulnerable tenants and residents.

We are working with families and individuals, getting to know our communities and getting access to homes that previously have not had the benefit of any kind of support. We are identifying problems and issues and using effective risk assessment to decide on the most appropriate responses.

Page 83 We aim to encourage communities to work towards raising and setting own standards. This includes acceptable behaviour standards, environmental standards, housing and property standards.

CS We have now made changes to our ASB case management system that will enable us to report accurately on the number of vulnerable persons identified. For the purpose of this report we estimate approximately 80% of all cases referred in quarter 4 contain at least 1 feature that may make a person vulnerable. Of those, 65 have been actively supported either directly by us or by referral for specialist support.

We expect future reports to include mental and physical ill health, isolation or exclusion, Age (young and old), victim and/or witness of ASB or criminal activity, affected by domestic abuse, poverty and issues relating to minority groups. The most abiding vulnerabilities identified this quarter are around poverty and disability, in particular mental health issues relating to depression.

As the Private Sector Housing & Environment Officer and Enforcement and Investigations Officers for the Central area our work is very high profile. We deal with all issues capable of having a detrimental effect on others in the community including Anti-Social Behaviour, Environmental standards, Property/Housing conditions, Private Sector Housing, Fly-tipping and Littering. We attend Crime & Safety group meetings, MAAG and PACT meetings as appropriate. More complex support needs once identified are sign posted to both internal and external agencies that are best placed to meet the individuals requirements.

We are also involved local community events, litter picking and clean up days. We work closely with other outside agencies, (Police/PCSO's Fire Service, Social Services, Landlords/Letting Agents).

We have formed good working relationships with landlords, letting agents and local residents. We work with tenants within the Private Rented Sector with regard to any issues which have been brought to our attention and work with the Landlords to rectify the problems.

CASE STUDY NO. 1

DONCASTER ROAD AREA, BARNSELEY – CENTRAL AREA

This job was referred to us on the basis of – an accumulation of waste / fly tipping on private property, some of it in an old disused garage.

After visiting the area we ascertained the following issues:-

- Fly tipping in disused garage;
- Accumulation of waste at rear of a private property;
- Anti-social behaviour;
- Possible drug dealing;
- Housing disrepair issues;
- Child welfare issues;
- Concerns regarding fire safety.

Page 84 Fly tipping in disused garage – no evidence found within the fly tipping to identify anyone. Garage ownership ascertained via local knowledge and Land Registry. Garage was in a bad state of disrepair and was a health and safety concern. After lengthy consultation with the garage / land owner, he agreed to have the garage removed and he also removed the fly tipping from within. See photos below (before and after).

Accumulation of waste at rear of private rented property – we spoke to the tenant and gave her some time to clear the waste on an informal basis. We also advised her to get an additional grey bin as there were more than five people registered as living at the property. After re-visiting the property, the tenant had cleared and removed all the waste.

Anti-social behaviour – tenant of a private rented property continually blocking access to communal backings at the rear of a row of terraced property, warning given which has been adhered to.

Possible drug dealing – intelligence received from local residents relating to possible drug dealing from a private rented property. This has been passed onto the Police Intelligence Department and work is still ongoing.

Housing disrepair issues – after completing a full housing inspection on one of the private rented properties we visited, all housing disrepair issues were resolved on an informal basis with the landlord of the property.

Child welfare issues – report put through to Social Care after concerns at one of the properties we visited.

Concerns regarding fire safety – after visiting a property in this area, we found that the tenant was storing large motorbikes in the kitchen area. We referred this issue to the Fire Service for a fire safety check.







CASE STUDY NO. 2

SHAW LANE AREA, BARNSELEY - KINGSTONE AREA

After previously working in this area, we were contacted by local residents. The problems reported were as follows:-

- Abandoned, empty and insecure property and potential housing disrepair;
- Fly tipping;
- Accumulation of waste at front and rear of property.

Property – was empty and looked in a bad state of disrepair, single pane of glass in front window was broken. Landlord was contacted who stated that he was already aware of the broken window and his contractors are going to be totally renovating the property in the Spring. Then once the property is renovated, it will be being re-let.

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Fly tipping – evidence was found within a pile of waste in the communal backings rear of properties on Shaw Lane. However, after a thorough investigation, the alleged perpetrator used to live on Shaw Lane, but has since abandoned their property and absconded without trace.

Accumulation of waste – large accumulation of waste at front and rear of property, after speaking to the tenant and landlord, we worked with both of these parties and the waste was removed.

Before and after photos below.





RACECOMMON ROAD, BARNSELEY – KINGSTONE AREA

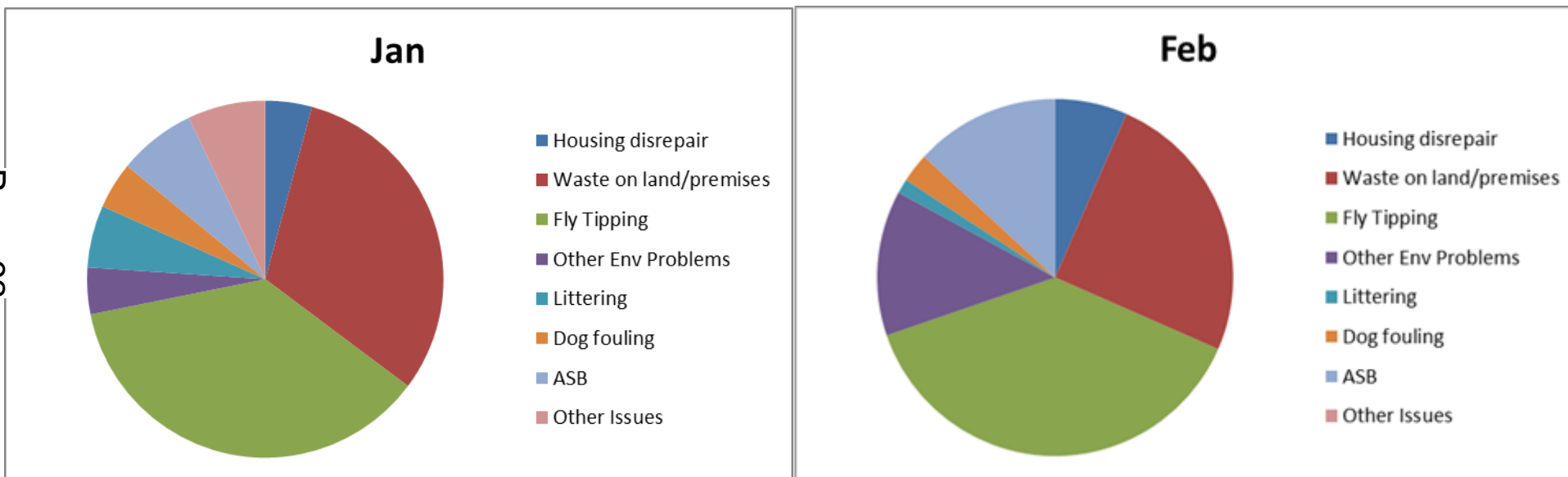
We were contacted by a local resident who we have worked with previously regarding a vulnerable relative who she had great concerns for. Due to her being aware of what we do, she asked for our assistance.

The resident is a home owner who lives with her Son. Due to his mental health issues, the Son was controlling her movements and was physically and mentally abusing his Mother. There were grave concerns for the Mother's safety and well-being. Due to the circumstances, we couldn't contact the Mother directly, so all the contact we did was through the relative. The Police, PPU and the Victim and Witness Support Officer were also involved. The lady is now safe and being supported and she is currently on the list for a Council warden controlled property. Social Services are also involved with the Son.

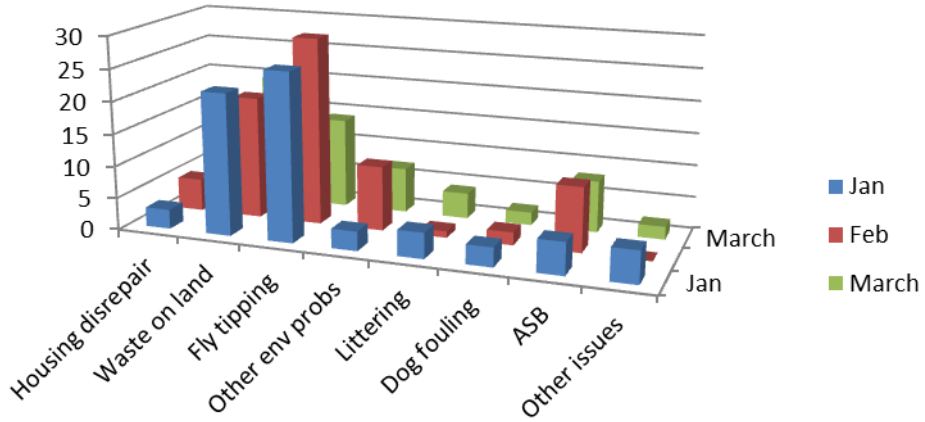
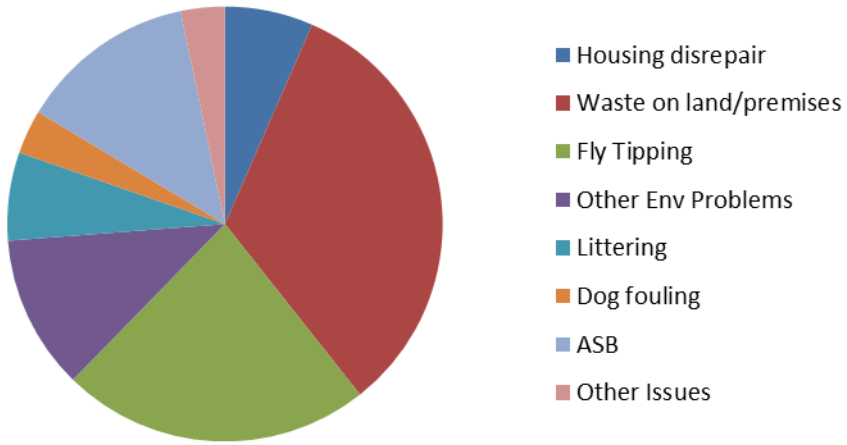
FIGURES 1ST JANUARY TO 31ST MARCH, 2016

JANUARY	- 71
FEBRUARY	- 76
MARCH	- 61
TOTAL	- 208

CENTRAL WARD	- 116
KINGSTONE WARD	- 80
STAIRFOOT WARD	- 10
DARFIELD WARD	- 2



March



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Private Sector Rented Housing Management and Enforcement SLA
2015/2016 Milestones, Outcomes & Interventions: Performance Targets

Milestones

2015/2016 Milestones	Targets
Staff recruited and deployed	April 2015
Staff training needs identified	May 2015
ASB training undertaken	Late May 2015
6 month review undertaken	Late September 2015
1 st targeted campaign undertaken	July 2015
1 st Community Clean up undertaken	August 2015
2 nd targeted campaign	November 2015

2015 /2016 Activity Intervention Targets

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	Q1 Apr-Jun Target	Q1 Apr-Jun Actual	Q2 Jul- Sept Target	Q2 Jul- Sept Actual	Q3 Oct-Dec Target	Q3 Oct-Dec Actual	Q4 Jan- Mar Target	Q4 Jan- Mar Actual	2015/16 Year Target	2015/16 Year Actual
No. of different properties -initial contact made		116		161		195		208		680 Actual 688
No. of vulnerable households identified and engaged-3 or more contacts		Approx 75		Approx 90		Approx 76		Approx 93		337
No. of physical property inspections carried out		9		18		12		12		51
No. of informal requests for action to landlords		9		18		11		12		50
No. of formal notices-private landlords		0		0		1		0		1

The Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects all staff and volunteers to share this commitment.

When filling in the application form, please demonstrate with clear, concise examples how you meet the requirements of the post. You will be assessed in relation to the *Essential and Minor* criteria. Please bear in mind that you must possess the Essential Criteria on day 1 to be able to do the job. If there are large numbers of applicants for the post then all of the criteria will be used for shortlisting. Under the Disability Discrimination Act (DDA), we recognise and welcome our responsibility to remove any barriers in our recruitment and selection process. We have tried to assess this in our Job Description and Employee Specification, however if you feel that there are barriers, please tell us in the application form. As part of the DDA, we are committed to making reasonable adjustments, wherever possible and it would help us to know your needs in order to do this.

Post Title: Private Sector Housing and Environment Officer	Directorate/School: Development, Environment & Culture	Grade/Scale: 7
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Criteria No	Attributes	Criteria	How Identified (either Application Form or Interview)	Rank (Essential/Minor)
	Relevant Experience	Experience of Housing Management and/or Environmental Health Issues and/or Enforcement work	Application and/or Interview and/or assessment.	Essential
		Experience of undertaking Partnership work to deliver projects and outcomes.	Application and/or Interview and/or assessment.	Essential
		Experience of collating information, creating and maintaining electronic records and monitoring	Application and/or Interview and/or assessment.	Essential
		Experience of undertaking Private Sector Property Inspections in line with HHSRS	Application and/or Interview and/or assessment.	Essential
	Education and Training Attainments	4 GCSE's or equivalent	Application and/or Interview and/or assessment.	Essential
		BTEC Level 5 or equivalent	Application and/or Interview and/or assessment.	Essential

	Additional Factors	<p>An understanding of the challenges facing public sector services</p> <p>A clear commitment to Equal Opportunities and quality in service delivery</p> <p>A willingness to work shifts, including evenings, weekend and bank holidays</p> <p>Ability to undertake any necessary travel around the borough.</p> <p>To undertake work outside normal contracted working hours from time to time with reasonable notice.</p>	<p>Application and/or Interview and/or assessment.</p> <p>Application and/or Interview and/or assessment.</p> <p>Application and/or Interview and/or assessment.</p> <p>Application and/or Interview and/or assessment.</p> <p>Application and/or Interview and/or assessment.</p>	<p>Essential</p> <p>Essential</p> <p>Essential</p> <p>Essential</p> <p>Essential</p>
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Job Description

DIRECTORATE/DEPARTMENT: Development, Environment and Culture Directorate	
SERVICE AREA: Culture and Regulation	SECTION: Community Safety and Enforcement

JOB TITLE: Private Sector Housing and Environment Officer Central Area <i>(fixed term for 22 months)</i>	
JOB REFERENCE NO: 50091446	GRADE: 7

RESPONSIBLE TO:	Group Leader
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EMPLOYEE SUPERVISION:	None
DATE AGREED:	BY WHOM:

<p>Purpose of Post:</p> <p>The post will support the delivery of regeneration projects in targeted areas by providing a proactive reassuring practical and visible customer focused housing and environmental management service in the private sector in targeted areas.</p> <p>Responsible for the delivery of a combination of key front line elements of Private Sector Housing support, Environmental Management, Community and Tenancy Support, Community Safety and Cohesion.</p>

<p>Key Areas:</p> <ul style="list-style-type: none"> • Working with partners to ensure the Private Sector Housing and Environment is attractive, safe, desirable and where people want to live. • Ensuring involvement of residents and property owners is embedded in delivery of the Regeneration of the targeted areas • Identification and delivery of private sector housing and environmental support/enforcement actions • To gather appropriate information to enable the development and implementation of relevant future projects to continue supporting and sustaining the regeneration of targeted areas, including, but not limited to, Selective Licensing Scheme and Empty Dwelling Management Orders.

<p>Duties and Responsibilities:</p> <p>Private Sector Housing:</p> <ul style="list-style-type: none"> • To provide a highly visible, effective and proactive presence in designated localities, focusing on the Private Rented Housing Sector whilst establishing good working relationships with other property management agencies, including Berneslai Homes. • To pro-actively engage with Private Sector Landlords and Property Management agents
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building up and mapping a profile of their housing stock portfolio, and tenants, which is to be reviewed and kept upto date.

- Maintain robust and auditable information systems in line with service requirements to enable effective case management and performance management.)
- Develop and maintain strong cohesive working relationships with other service providers (both internal and external) within the area
- To attend meetings as and when required, and from time to time by agreement to work outside normal office working hours to deal with specific community issues and attend meetings where required with reasonable notice.
- Develop a thorough local knowledge of residents and community issues feeding the information into other structures appropriately (e.g. multi agency meetings, local authority community planning, Police).
- Aim to provide a welcome visit to all new tenants in the community within 28 days of being moving in, to communicate obligations of Landlord / Tenant / Council Services offering practical explanations/advice required ensuring quality of life and signposting where appropriate.
- To identify vulnerable households and work with appropriate support providers to facilitate the delivery of appropriate support packages to aid sustainability of tenancies.
- To champion the Councils Landlord Accreditation scheme to Private Sector Landlords
- To signpost and act as liaison between tenant and homelessness and housing advice section and welfare benefits section
- To carryout HHSRS property inspections as required and agree property improvement schedules with the appropriate property owner

Environmental:

- To carryout environmental inspections in the neighbourhood and take responsibility or liaise with appropriate colleagues regarding taking action to address these issues. (including arranging and monitoring the removal, clearance or cleaning of more widespread graffiti, rubbish and vandalised property by the relevant agency or service)
- To undertake relevant enforcement action in relation to appropriate legislation regarding property and environmental issues.
- To undertake low / medium risk regulatory inspections having regard to any associated legislation, statutory guidance, codes of practice or other necessary documentation and ensuring that any actions or outcomes are undertaken in such a way that, if circumstances or information changes as the work proceeds, the post holder works in a flexible way using their initiative whilst on site to ensure their actions and the outcomes accurately take account of such changes.
- To be responsible for ensuring anyone affected by actions resulting from inspections and /or investigations is given a comprehensive explanation which fully sets out the reasons for the taking of or inability to take action. This to include face to face meetings in the field with both

members of the public (complainants and perpetrators), Councillors, offenders, businesses and their representatives, other external agencies and affected parties.

- To ensure all actions are undertaken in accordance with the appropriate Community Safety and Enforcement Service policies.
- To proactively support the work of all environmental enforcement agents by observing and reporting any information which could lead to the identification of individuals responsible for damaging the physical environment, (issue fixed penalty notices) provide witness statements and appear in court for both criminal and civil proceedings as a representative of the Local Authority.
- To deliver and administer initiatives that will sustain the regeneration of targetted areas, this may include, but is not limited to Selective Licensing.

Other Responsibilities:

- To promote equality of opportunity and good relations in all areas of responsibility and between all individuals and groups.
- To identify and attend training and development opportunities in agreement with the service and as part of continuous personal and professional development. To promote and support the same opportunities for staff within the team.
- To ensure Health and Safety Procedures are adhered to at all times and systems are accurately maintained, identifying gaps and reporting issues directly to line manager.
- To deal with sensitive information with regard to confidentiality, data protection, freedom of information, safeguarding and policies and procedures.
- To ensure that all risks and opportunities are assessed and managed in each service area, partnership, project or programme for which you are responsible in accordance with the risk management strategy. To communicate and promote best practice, ensuring risk management is fully embedded.
- Any other duties commensurate with the grade and falling within the scope of the post, as requested by Management.

The Council is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects all staff and volunteers to share this commitment.

Date Job Description Revised: April 2013	
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Private Sector Housing Management and Environment Officer Role

Context

The private rented sector is growing rapidly in Barnsley and is projected to overtake social housing as the second largest tenure within the next few years. Whilst the tenure is not a singular market and standards vary greatly Barnsley does have a growing number of poorer quality low value properties in the sector. To some extent the poorer quality accommodation is becoming the housing of last resort and consequently social and environmental problems are often more pronounced in areas of high density poor quality and low value private rented property. Barnsley still has in excess of over 2000 empty private homes in the borough further demonstrating both lack of demand/desire and an unequal market when compared to the social housing sector. (For example Council housing has waiting lists in excess of 7000 and very few empty or unlettable properties)

Recent analysis undertaken by the Community Safety and Enforcement service has shown that crime and antisocial behaviour rates are on average much higher in areas of high density private rented accommodation and in some locations these can be up to 4 times the borough average. In addition where this type of accommodation is becoming a tenure of last resort, often people and families with the most complex needs and or newcomers and transient communities can gravitate to the sector which in itself can generate local problems and issues. Compounding all these factors is the fact that other than physical property standards the sector is largely unregulated and there is a danger that local environments and the sustainability of certain locations can be jeopardised due to both physical decline and cohesiveness of communities living in these areas.

By comparison the social housing sector has a “housing management offer” which dedicates resources to the management of standards of estates, streets, physical condition of property, behaviour, tenant’s welfare and so on. The private sector does not typically benefit from any of these other than what is provided by a landlord or agent and subsequently decline can be more accelerated and more difficult to reverse in these locations.

South Area Council.

Most villages and townships in Barnsley have to varying degrees clusters of relatively cheap private sector rented property. The South Area is no different. Therefore Wombwell, Darfield, Hoyland Milton and Rockingham each have streets and properties where physical and social decline is evident. Areas around Blythe Street at Wombwell, New Street, Snape Hill Road and College Terrace at Darfield and Welland Crescent at Elsecar have all experienced change and some of the problems described above in recent times. Moreover each of these locations and others in the area have also witnessed some population changes with new and more transient communities, physical decline, environmental decline and decline in behavioural standards. Should the Area Council chose to commission the approach as part of their priorities a further scoping exercise would be undertaken drawing from local intelligence and knowledge to ensure that the correct locations issues and problems are being considered and targeted. Ideally the role would focus on around 400 to 500 properties across the whole Area Council area.

Key Activities Of The Post

The main objective of the role of Housing Management & Environment Officer is to contribute towards creating and sustaining safe and pleasant communities within private rented sector housing. This is achieved by proactively case managing issues that have a detrimental effect on others in the locality and by identifying and protecting our most vulnerable tenants and residents. An officer would work with families and individuals, getting to know the communities they serve and getting access to homes that previously have not had the benefit of any kind of support. We are identifying problems and issues and using effective risk assessment to decide on the most appropriate responses (see attached role profile and employee specification)

Who Would Employ the Person

BMBC within the Community Safety and Enforcement Team unless the Area Council should chose to commission the work elsewhere. The roles employed by other Area Councils sit within this service structure to ensure seamless connectivity to the wider private sector housing and antisocial behaviour agendas.

The role is not buy-back and is a new approach to managing and intervening in a sector which is emerging as a real challenge across the borough. There may be some scope to mainstream this activity at a later date should the council chose to introduce selective licensing schemes in the borough.

Cost

Grade 7 with no added management costs as these would be absorbed into the mainstream Community Safety and Enforcement Service existing infrastructure. With on costs this is approximately £32 000 per annum. Community Safety and Enforcement would not seek to levy a management charge as the role would provide added value to mainstream services and would hopefully help to reduce reactive demand across the range of core functions the service discharges.

What Impact against Strategic Priorities

- Environment – Direct responsibility for improving the lived environment through negotiation, prevention, support and enforcement. Proactive environmental management is part of the estate management function embedded in the role.
- Supporting Young People- The proactive nature of the role will inevitably lead to contact with vulnerable and otherwise isolated people this will include young people. The experience of the role elsewhere demonstrates that the impacts made around improving life-chances and experiences and outcomes for some of our more vulnerable residents is being invaluable.
- Locally Available Information and Advice- The role is necessarily bespoke to the locality and will respond to the needs of individuals, streets and communities in the South Area. One of the key functions is to proactively work with local residents providing direct assistance and clear signposting to other appropriate local services.
- Thriving Economy – The role is designed to try and maintain sustainable and cohesive communities and contribute towards avoiding the physical and social decline of certain

locations. Housing decline is directly linked to economic decline and therefore if successful the role would contribute towards sustaining the local economy and housing market.

How Has This Worked In Other Area Council's.

See attached the quarter 4 report and milestones for the Central Area Council showing how this role has evolved and delivered in this area. Clearly this role would be bespoke to the South Area Council and issues identified may not be exactly the same however the report should give a clear indication as to what could be expected and achieved by the role.

How Soon Could It Start.

Community Safety and Enforcement are currently recruiting to a Housing Management & Environment Officer post for the North East Area Council and therefore recruitment to this post could be done at the same time, however this would require progressing a delegated report quickly through the Council. Normal recruitment timescales are around 12 weeks.

P Brannan – 8th April 2016

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